

ADMINISTRATOR'S FACT BOOK

March 2010

Produced by: Assistant Administrator for Financial Services

Website: http://www.faa.gov/about/office_org/headquarters_offices/aba/ admin_factbook/

FAA MISSION

To provide the safest, most efficient aerospace system in the world.

FAA VISION

We continue to improve the safety and efficiency of flight. We are responsive to our customers and are accountable to the taxpayer and the flying public.

Table of Contents

FAA Vision and Mission Inside Front Cove FAA Values Inside Back Cove
Safety
Aviation Accidents by Type of Operation
FAA Air Traffic
FAA Air Traffic Activity
Air Route Traffic Control Center Activity
50 Busiest FAA Air Traffic Control Towers
25 Busiest Contracted Air Traffic Control Towers 12
50 Buslest Radar Approach Control Facilities
Airports
Number of U.S. Airports 1
National Airspace Total System Delays17
Aircraft
U.S. Air Carrier Activity
U.S. General Aviation and Air Taxi Activity
Aircraft Certification Service
Industry Trends
Scheduled U.S. Air Carrier Traffic & Fin. Trends2
Aviation Forecasts
Commercial Space Transportation
AST Licensed Activity
Airmen
Active Pilots and Nonpilots2
FAA Organizational Chart Center Fol

Table of Contents (cont.)

FAA Regional Boundaries Map

28

FAA Resources

	FAA Employment	
	FAA Percent Minority and Female Employment	
	FAA Major Work Force Employment	3
	Labor Relations	
1	FAA Finances	
	FAA NAS Operational Facilities	

Organization

FAA Officials-Washington Headquarters	
FAA Officials-Major Field Organizations.	
FAA Officials-International Area Offices	
EAA Eliabit Dian 2000 2012	

Aviation Accidents by Type of Operation

Type of Operation	Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
Large Air Carrier	2008	2	4	0	1	3	3	2	1	2	1	1	6	26
	2009	2	2	3	2	4	0	3	3	1	4	1	0	25
Commuter	2008	0	0	0	1	0	0	0	3	0	1	1	1	7
	2009	0	1	0	0	0	0	0	0	1	1	0	0	3
Air Taxi	2008	5	4	5	6	7	3	4	8	6	3	4	7	62
	2009	4	3	5	4	4	4	4	3	6	2	2	3	44
General Aviation	2008	71	93	110	141	167	182	182	204	138	105	97	76	1,566
	2009	79	76	107	131	145	163	204	177	139	102	84	36	1,443
Rotorcraft*	2008	9	6	14	12	18	18	16	16	12	12	11	8	152
	2009	9	10	16	12	13	15	21	12	19	15	14	4	160

* Part 135 and US registered general aviation, and US-public use rotorcraft accidents.

Note: Preliminary data and subject to change. As of: 01/14/10 Source: AAI-220 (202) 267-3279 afety

s

Aviation Accident Rates by Type of Operation

	2005	5	2006	3	2007		2008		% Chg (08-07
Type of Operation	Number	Rate	Number	Rate	Number	Rate	Number	Rate	Number	Rate
Large Air Carriers	40	.20	33	.17	28	.14	28	.14	-15%	-18%
Commuter	6	2.00	3	1.00	3	0,99	7	2.40	133%	140%
Air Taxi	65	1.70	52	1.40	62	1.50	56	1.50	8%	7%
General Aviation	1,670	7.20	1,520	6,33	1,650	6.92	1,559	7.11	3%	12%

Note: 2008 data preliminary. As of: 05/31/09

2

Source: NTSB www.ntsb.gov/aviation/stats.htm

Airspace Incidents by Incident Type

Incident Type	Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
Near Midalr Collisions	2007	6	11	13	5	10	9	10	12	11	6	9	6	108
	2008	7	9	12	5	9	9	4	13	2	7	9	6	92
	2009	2	5	4	6	11	4	7	5	6	7	0	0	57
Pilot Deviations	2007	207	181	220	250	281	246	240	279	216	281	245	187	2,833
	2008	240	215	256	287	341	285	299	323	307	272	287	239	3,351
	2009	258	252	297	244	289	248	264	242	288	219	0	0	2,601
Operational Errors	2007	83	94	121	133	115	132	104	128	90	115	98	103	1,316
	2008	102	87	142	128	150	115	152	105	90	108	98	101	1,378
	2009	95	95	80	109	101	98	116	133	147	142	0	0	1,116
Vehicle Pedestrian Deviations	2007	24	21	21	21	24	29	28	18	22	22	27	18	275
	2008	27	18	19	21	25	36	34	26	33	30	26	21	316
	2009	18	23	21	27	17	33	24	28	24	21	0	0	236
Surface Incidents	2007	67	79	84	97	101	109	110	111	89	89	109	80	1,125
	2008	97	88	91	94	118	123	129	120	115	96	113	70	1,254
	2009	87	80	83	92	93	98	113	106	97	77	0	0	926
Runway Incursions*	2007	21	27	31	35	33	38	33	36	26	72	89	65	506
	2008	77	67	74	75	92	101	98	101	98	75	92	57	1,007
	2009	77	62	63	77	81	84	102	92	89	66	70	58	921

Note: Preliminary data and subject to change.

Note: Bolded data will give invalid results based on new RI data compilation.

As of: 10/31/09 *As of: 12/31/09 Source: AJF-A7 (ATO-IT) (718) 553-3438 *ATO-S

Airspace Incident Rates by Incident Type

1	2005	5 1	2006		2007	-	2008		Percent C 2007 - 20	
Incident Type	Number	Rate	Number	Rate		Rate	Number	Rate	Number	Rate
Operational Errors (1)	1,497	.96	1,307	.85	1,316	.86	1,378	.96	5%	12%
Pilot Deviations (2)	2,244	1.36	2,715	1.65	2,833	1.73	3,351	2.04	18%	18%
Surface Incidents (3)	944	1.51	991	1.62	1,125	1.85	1,254	2.20	11%	19%

 (1) Per 100,000 Facility Activities
 (2) Per 100,000 Flight Activities
 (3) Per 1,000,000 Airport Operations
 (4) Calculations use fifteen decimal places for rates (rounded two places for display). Note: 2006 data preliminary and subject to change.

Source: ATO-A (IT) (202) 385-4802

5 - - 6 4 O M 4 100

D

National Transportation Safety Board 2007-2008 U.S. Transportation Fatalities

Highway	20071	2008
Passenger cars	16.614	14,587
Light Trucks and Vans	12,458	10,764
Pedestrians	4,699	4,378
Motorcycles.	5,174	5,290
Pedalcycles ²	701	716
Medium and heavy trucks	805	677
Buses	36	67
All Other ^a	772	782
Total	41,259	37,261
Grade Crossings ⁴	(335)	(287)
Rail		
Intercity #		
Trespassers and nontrespassers.	558	523
Employees and contractors	22	30
Passengers on trains	5	24
Light, heavy, and commuter rail.7	209	200
Total	794	777
Marine		
Recreational Boating	685	709
Cargo Transport	24	16
Commercial fishing."	33	42
Commercial Passengers	24	12
Total	766	779
Aviation		
General Aviation	496	495
Airlines	1	3
Air Taxi	43	66
Commuter	0	0
Foreign/Unregistered	10	8
Total	550	572
Pipeline		
Gas	11	(
Liquids	4	
Total	15	1
GRAND TOTAL	43,384	39,397

¹ Numbers for 2008 are preliminary estimates. Aviation data from NTSB; marine data from

Departament of Homeland Security; all other data from DOT. ² Includes bicycles or other cycles. ³ Includes vehicle nonoccupants other than pedestrians and occupant fatalities in other vehicle types, ex farm or construction equipment. ⁴ Grade crossing fatalities are not counted as a separate category for determining the grand total because they are included in the highway and rail categories, as appropriate. ⁶ Data reported to Federal Rail Administration (FRA). ⁶ Includes persons on railroad property with and without permission. Does not include motor vehicle occupants killed at grade crossings. ⁷ Data reported to the Federal Transit Administration (FTA). Fatalities for commuter rail operations may also be reported to the FRA and may be included in the intercity national fatsities. Refers to only operational fatalities. * Includes non-U.S. registered aircraft involved in accidents in the U.S.

As of: 10/01/09

7

Source: NTSB

Air Traffic

FAA Air Traff (In Thous		ty
and the second se	Jan-Dec 2009*	Jan-Dec 2008
Air Carrier	22,132	23,315
Air Taxi	8,431	9,756
General Aviation	6,258	7,276
Military	2,962	3,477
TOTAL	39,783	43,824
Airport Operations Logged by FAA Towers		
Air Carrier	12,483	13,283
Air Taxi	8,025	9,018
General Aviation	15,972	17,854
Military	1,471	1,454
TOTAL	37,951	41,609
Airport Operations (Contracted)		
Air Carrier	246	260
Air Taxi	1,377	1,582
General Aviation	11,398	12,732
Military	1,075	1,047
TOTAL	14,096	15,621
Instrument Operations		
Logged by FAA Towers		
Air Carrier		13,873
Air Taxi		10,511
General Aviation	13,765	15,221
Military		2,319
TOTAL	37,936	41,924
Flight Services Logged by: **	Jan-Dec 2009*	Jan-Dec 2008
Flight Service Stations	642	731
Automated Flight Service	30.0	0.555
Stations	8,498	5,334
TOTAL	1000	6,065
*Preliminary		e: APO-130
As of: 02/17/10 **As of: 02/17/10	(20	2) 267-3350 ATO-A/AJA 202) 385-4734

Air Route Traffic Control Center Activity

		Aircraft Handled (000's)					
CY 2008 Rank	Center	Jan-Dec 2009*	Jan-Dec 2008				
1	Atlanta, GA	2,779	3,016				
2	New York, NY	2,708	2,940				
	Leesburg, VA. (DC)		2,778				
4	Chicago, IL	2,328	2,560				
	Cleveland, OH	2,179	2,473				
	Indianapolis, IN		2,427				
7	Miami, FL	2,228	2,402				
8	Jacksonville, FL	2,151	2,368				
9	Los Angeles, CA	1,957	2,209				
10	Memphis, TN	2,057	2,197				
11	Houston, TX	1,952	2,132				
12	Fort Worth, TX	1,907	2,053				
13	Minneapolis, MN	1,805	1,955				
14	Kansas City, KS	1,717	1,909				
15	Nashua, NH (Boston)	1,719	1,844				
16	Denver, CO	1,664	1,805				
17	Oakland, CA	1,448	1,637				
18	Albuquerque, NM	1,446	1,615				
19	Salt Lake City, UT	1,326	1,434				
20	Seattle, WA	1,149	1,275				
21	Anchorage, AK	507	558				
	Guam **		234				

*Preliminary

**Center Radar Approach Control (CERAP)

Source: APO-1 (202) 267-33

As of: 02/17/10

50 Busiest FAA Airport Traffic Control Towers

Airport Operations (000's)

CY 2008 Rank	Tower and State	Jan-Dec 2009*	Jan-Dec 2008
1	Hartsfield-Jackson Atl Intl, GA	970	978
	Chicago/O'Hare Int'l., IL	828	882
3	Dallas/Ft. Worth Int'l., TX	639	655
	Denver International, CO	612	626
5	Los Angeles International, CA	545	623
6	Las Vegas/McCarran Int'l, NV	511	579
7	Houston/G Bush Intercont'l, TX	539	578
8	Charlotte/Douglas Int'l, NC	509	538
9	Phoenix International, AZ	457	502
10	Philadelphia Int'l, PA	473	492
	Detroit Metro Wayne Co., Ml	433	464
12	Minneapolis-St. Paul Int'l, MN	433	450
13	John F. Kennedy Int'l, NY	422	447
14	Newark International, NJ	415	442
15	Washington Dulles Int'l, VA	366	392
	Salt Lake City Int'l, UT	373	390
17	San Francisco Int'l, CA	380	388
18	Van Nuys, CA	351	387
19	La Guardia, NY	357	384
	Phoenix-Deer Valley, AZ	402	377
	Boston/Logan Int'l, MA	361	375
	Miami International, FL	351	372
	Memphis International, TN	339	363
	Long Beach/Daughtery, CA	297	346
	Seattle Tacoma Int'l, WA	318	34
*Preli	minary	Source	: APO-130

*Preliminary

As of 02/17/10

ource: APO-130 (202) 267-3350

50 Busiest FAA Airport Traffic Control Towers

Airport Operations (000's) CY Jan-Dec Jan-Dec Tower and State 2009* Rank 26 Orlando International, FL..... 27 Daytona Beach Int'l, FL..... 28 Tulsa/Riverside, OK 29 Denver/Centennial, CO..... 30 Mesa/Falcon Field, AZ...... 31 Santa Ana/John Wayne, CA...... 32 Miami/Kendall-Tamiami, FL..... 33 Seattle/Boeing Field, WA..... 34 Fort Lauderdale/Hollywood, FL..... 35 Covington/Cincinnati Int'l, KY..... 36 Honolulu International, HI..... 37 Anchorage International, AK 38 Washington National, DC..... 39 Baltimore/Wash. Int'l, MD..... 40 Metropolitan Oakland Int'l, CA 41 Prescott/Love Field, AZ..... 42 Chicago Midway, IL..... 43 Portland-Hillsboro, OR..... 44 Portland International, OR...... 45 Lambert-St. Louis Int'l, MO..... 46 San Diego/Gillespie Field, CA 47 Grand Forks International, ND..... 48 Tampa International, FL..... 49 Cleveland Hopkins Int'l, OH 50 San Diego/Montgomery, CA.....

25 Busiest Contracted Airport Traffic Control Towers

	A	irport Operation	ns (000's)
CY 2008 Rank	Tower and State	Jan-Dec 2009*	Jan-Dec 2008
1	Chandler Municipal, AZ	204	237
2	Phoenix/Williams Gateway, AZ	186	227
3	New Smyrna Beach Muni, FL	143	179
4	Phoenix-Goodyear Muni, AZ	178	178
5	Hollywood/North Perry, FL	162	170
6	Tucson/Ryan Field, AZ	126	168
7	San Antonio/Stinson Field, TX	154	165
	Ormond Beach Municipal, FL	154	162
9	New Iberia/Acadiana Rgnl, LA	125	157
10	Titusville/Space Coast Rgnl, FL	137	156
11	Orlando/Kissimmee Muni, FL	120	156
12	Melbourne International, FL	141	144
13	Glendale Municipal, AZ	104	136
	San Carlos, CA	106	135
15	Jacksonville/Craig Muni, FL	107	133
16	Kalaeloa, Hl	35	131
	Kailua/Kona International, HI	109	131
18	Naples Municipal, FL	101	129
19	Denton, TX	142	127
20	Ramona Airport, CA		125
21	Atwater/Castle AFB, CA	72	125
22	2 Hyannis, MA		120
23	3 Arlington Municipal, TX	80	117
24	Lakeland/Linder Regional, FL		117
25	5 Pompano Beach Airpark, FL	95	117

*Preliminary

As of: 02/17/10

50 Busiest Radar Approach Control Facilities

		Tracon Op	s (000s)	
CY 008 ank	Facilities/State	Jan-Dec 2009*	Jan-Dec 2008	
1	Southern Calif. TRACON, CA	1,972	2,168	
2	New York TRACON, NY	1,831	1,973	
3	Potomac TRACON, DC	1,490	1,577	
4	Northern Calif. TRACON, CA	1,446	1,542	
5	Atlanta TRACON, GA	1,275	1,337	
6	Chicago TRACON, IL	1,186	1,271	
7	Dallas/Ft Worth, TRACON, TX	1,066	1,133	
	Houston TRACON, TX	898	956	
9	Miami International, FL	874	923	
10	Denver TRACON, CO	853	839	
11	Orlando International, FL	656	711	
12	Phoenix TRACON, AZ	651	689	
13	Philadelphia International, PA	637	673	
14	Las Vegas TRACON, NV	588	644	
15	Charlotte/Douglas Int'l, NC	604	649	
16	Boston TRACON, MA	603	640	
17	Detroit TRACON, MI	560	611	
18	Minneapolis TRACON, MN	548	570	
19	Seattle/Tacoma TRACON, WA	484	524	
20	Tampa International, FL	452	510	
21	San Juan CERAP, PR	336	494	
22	Salt Lake City TRACON, UT	456	479	
23	Memphis International, TN	195	421	
24	Covington/Cincinnati Int'l, OH	320	403	
25	San Antonio Int'I, TX	370	397	

reliminary

of: 02/17/10

50 Busiest Radar Approach Control Facilities

		Tracon Ops (000's)			
CY 2008 Rank	Facilities/State	Jan-Dec 2009*	Jan-Dec 2008		
	Jacksonville Int'l, FL	351	388		
	St Louis TRACON, MO	341	386		
28	Daytona Beach Int'l, FL	327	354		
	Portland TRACON, OR	302	325		
	Austin, TX	250	317		
	Cleveland Hopkins Int'l, OH	274	310		
	Palm Beach International, FL	256	306		
33	Milwaukee/Gen Mitchell Intl, WI	278	304		
34	Corpus Christi,TX	294	304		
35	Pensacola TRACON, FL	287	293		
36	Raleigh-Durham Int'l, NC	253	293		
37	Indianapolis International, IN	257	292		
38	Pittsburgh International, PA	260	290		
39	Anchorage TRACON, AK	261	288		
40	Port Columbus Int'l, OH	239	287		
41	Kansas City International, MO	250	285		
42	Nashville International, TN	241	264		
	Tucson TRACON, AZ	220	259		
	Norfolk International, VA	241	253		
45	Honolulu Control Facility, HI		253		
	Yankee TRACON, CT	223	248		
	Oklahoma City/Will Rogers, OK	214	239		
	Tulsa International, OK	205	239		
	Albuquerque Int'l, LA	222	238		
50	Dayton International, OH	174	235		

Automated Flight Service Stations Activity

		Flight Services (000's)		
CY 2008 Rank	AFSS/State	Jan-Dec 2009*	Jan-Dec 2008	
1	Ashbum AFSS, VA	7983	4778	
2	Kenai, AK	294	317	
3	Fairbanks, AK	144	144	
4	Juneau, AK	. 76	95	

* Preliminary

Source: ATX-400 (202) 385-4734

As of: 01/17/10

Airports

Number of U.S. Airports (As of December 31)

	2009	2008	2007
Total Airports	19,750	19,930	20,341
Airports	13,494	13,589	13,822
Heliports	5,571	5,568	5,708
Seaplane Bases	497	503	527
Gliderports	35	35	35
Balloonports	14	14	15
Ultralight Flightparks	139	139	147
Total Civil Public Use Airports	5,178	5,202	5,221
Civil Public Use Part 139	559	560	565
Civil Public Use Non-Part 139	4,619	4,642	4,656
Civil Public Use Airports Abandoned	16	16	18
Newly Established Public Use	5	3	9
Total Civil Private Use Airports	14,298	14,451	14,839
Civil Private Use Airports Abandoned.	360	461	297
Newly Established Private Use	214	151	274
Military Airports	274	277	281

Note: Format change with 2007 data

Source: AAS-100 (202) 267-8752

As of: 12/31/09

National Airspace Total System Delays

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
2009*	26,704	30,131	43,481	48,612	47,867	52,267	51,129	44,629	29,371	41,078	24,597	33,362	473,228
2008	39,788	46,963	43,868	43,114	44,214	68,565	64,627	50,108	38,053	34,689	37,222	43,387	554,598
2007	32,927	30,071	39,558	39,340	44,055	58,824	54,689	52,875	38,896	55,140	46,880	47,931	541,186
2006	29,463	24,705	37,218	35,132	40,669	48,096	47,606	46,547	48,092	51,053	43,482	39,797	491,860
2005	32,121	30,176	34,633	25,887	30,920	48,922	58,471	45,328	32,949	34,221	34,273	29,766	437,667

Source: ATT-220

(TAA) AA+ ++***

Preliminary information that is subjected to change

As of: 12/31/09

Aircraft

U.S. Air Carrier Activity

	CY 2009	CY 2008	CY 2007
Type of Carrier			
Domestic, flag, supplemental, and cargo air			
carriers	7,177	7,255	7,449
Commuter Air Carriers and Air			
Taxis	11,342	11,386	11,483
Total Number of Aircraft' Type of Aircraft	18,519	18,641	18,932
Jet	9,977	9,990	9,999
i urboprop	2,576	2,688	2,817
Piston	3,143	3,213	3,410
Rotary Wing	2,823	2,750	2,706
Air Carrier Traffic Statistics* (Millions)*			
Passenger miles flown	771,100	812,088	836,413
Passenger enplanements	706	745	763
I on miles	110,247	119,491	124,092
Aircraft miles flown Passenger load factor	7,148	8,115	8,283
Domestic	81.0%	79.5%	79.8%
International	79.9%	79.8%	80.4%

1 Source: Vital Information System

* Includes domestic and international scheduled and non-scheduled

service, domestic, flag, supplemental, cargo air carriers and commuters - CY 09 estimated * Proportion of aircraft seating capacity that is sold.

As of: 03/01/2009

Source: AFS-40 (202) 385-4514 *BTS (K-25) (202) 366-8513

U.S. General Aviation and Air Taxi Activity

(Calendar Years)

	Estimated Active Aircraft (thousands)		Active Aircraft		Estimated Hours Flown (Millions)	
-	2008	2007	2008	2007		
Total	228.7	231.6	26.0	27.9		
By Type Aircraft	Containing the	SAR SAADU	to the second			
Piston	163.0	166.9	15.1	16,3		
Turboprop	8.9	9,5	2.5	2.7		
Jet	11.0	10.4	3,6	3.9		
Rotary Wing	9.9	9.6	3.2	3.2		
Experimental	23.4	23.2	1.2	1.3		
Light Sport	6.8	6.1	0.3	0.3		
Other	5.7	5.9	0.2	0.2		
By Type Flying						
Corporate	11.7	10.9	3.1	3.2		
Business	22.4	25.0	2.5	3.1		
Personal	154.4	152.5	8.3	8,7		
Instructional	15.0	14.7	4.4	3.8		
Aerial Application	3.1	4.2	0.9	1.4		
Aerial Observation	5.3	5.2	1.4	1.4		
Aerial Other	1.0	1.4	0.3	0.4		
External Load	0.4	0.2	0.2	0.2		
Other Work	0.9	0.9	0.3	0.1		
Sightseeing	0.7	1.3	0.2	0,2		
Air Tours	0.4	0.9	0.3	0.5		
Air Taxi	6.9	7.9	2.4	3.1		
Air Medical Services	1.6	0.9	0.7	0.5		

As of:02/18/10

AVP-220 (202) 267-8659

Aircraft Certification Service Aircraft Certification Mission and Program Files

FY 2009	FY 200
1,194	1,27
3,054	3,18
	63835
2,971	2,64
508	59
325	46
384	37
3,921	3,96
	1,194 3,054 2,971 508 325 384

As of: 01/14/10

Source: AIR-530 202-267-8386

Industry Trends Scheduled U.S. Air Carrier Traffic* and Financial** Trends

(In Billions)

	FY 2009	FY 2008	Numerical Change	Percent Change
TRAFFIC				
ASM'S		11/10/00/00/00/0		
Majors	892.65	955.11	(62.46)	(6.5)
Nationals	56.81	60.50	(3.69)	(6.1)
Regionals	16.35	26.77	(10.42)	(38.9)
Totals	965.81	1042.38	(76.57)	(7.3)
RPM's	2257253536	CALMANNAS	alan tak	Olestan
Majors	715.08	762.95	(47.87)	(6.3)
Nationals	43.45	46.64	(3.19)	(6.8)
Regionals	11.38	18.87	(7.49)	(39.7)
Totals	769.91	828.46	(58.55)	(7.1)
Load Factor (in percer	it)	No contraction		
Majors	80.1%	79.9%	0.2	
Nationals	76.5%	77.1%	(0.6)	
Regionals	69.6%	70.5%	(0.9)	
Totals	79.7%	79.5%	0.2	
FINANCIAL				
Revenues				
Majors	\$144.56	\$171.22	(\$26.66)	(15.6)
Nationals	\$11.32	\$13.54	(\$2.22)	(16.4)
Regionals	\$1.35	\$2.66	(\$1.31)	(49.2)
Totals	\$157.23	\$187.42	(\$30.19)	(16.1)
Expenses				
Majors	\$144.64	\$173.34	(\$28.70)	(16.6)
Nationals	\$10.61	\$13,31	(\$2.70)	(20.3)
Regionals	\$1.24	\$2.77	(\$1.53)	(55.2)
Totals	\$156.49	\$189.42	(\$32.93)	(17.4)
Operating Profit/Loss	6			
Majors	(\$0.08)	(\$2.12)	\$2.04	
Nationals	\$0.71	\$0.24	\$0.48	
Regionals	\$0.11	(\$0.11)	\$0.22	
Totals	\$0.74	(\$1.99)	\$2.74	

60 seals) report traffic results on D and are excluded from this report. rs are report on DOT Form 298C ts on DOT F

21

As of:01/15/10

Source: APO-110 (202) 493-4236

Aviation Forecasts

	Estimated FY 2008	Forecast FY 2012
FAA FACILITY WORKLOAD		
Aircraft Handled by FAA ARTCC's (Millions)		
Air Carrier	23.8	25.5
Air Taxi/Commuter	10.2	9.3
General Aviation	7.7	7.6
Military	3.6	3.6
Total	45.3	46.1
Operations Logged by FAA/Contract Towers (Million	s)	
Airport	58.5	57.6
Instrument	43.6	42.8
CIVIL AVIATION ACTIVITY		
Certificated Route Air Carrier		
Revenue Passenger Enplanements (Millions)	596.6	611.8
Revenue Passenger Miles (Billions)		796.3
Air Carrier Aircraft		4,832
General Aviation Estimated		
Hours Flown (Millions)*	27.8	29.2
Active Aircraft (Thousands)*	234.0	243.2
ESTIMATED FUEL CONSUMED BY U.S. DOMESTIC		
CIVIL AVIATION (Millions of Gallons)		
Jet Fuel		
Air Carrier	19,339	19,048
General Aviation	1,550	1,901
Aviation Gas		
Air Carrier	2	2
General Aviation		336
Active Pilots (Thousands)*	. 613,746	608,090
Malandar Vaar		

*Calendar Year

As of: 03/30/09

Source: APO-110 (202) 493-4236

	CY 2010 (Projected)	CY 2009	CY 2008
Licensed Commercial Launches			
TOTAL	4-7	5	11
Number of Orbital Launches	4-7	5	11
Number of Suborbital Launches	0	0	0
By Launch Vehicle Type			
Delta II, IV (Boeing Company)	2	2	2
Atlas V (Lockheed Martin)	0	1	1
Zenit 3SL (Sea Launch)	1	1	5
Falcon 9 (SpaceX)	з	o	NA
Falcon 1 (SpaceX)	1	1	2
Pegasus XL (Orbital Sciences)	o	0	1
By Launch Site (Federal)			
Cape Canaveral AF Station, FL	4	2	1
Vandenberg AFB, CA	1	1	2
Kwajalein / Marshall Islands	1	1	3
By Launch Site (Commercial)			
Pacific Ocean	1	1	5
Other Commercial	0	0	0
Experimental Permit Launches			
TOTAL (not part of license total)	0	0	5

U.S. Commercial Space Transportation FAA Licensed Activity

As of: 1/20/10

Source: AST (202) 267-7989

La	ed States Commercial S nunch Schedule, CY 201 aunch dates are subject to chang	0
Payload (Operator)/ Description	Launch Company/ Vehicle	Launch Date/ Launch Site (Status)
GOES P (IUSA) Weather Satellite	Boeing Launch Services Delta IV	March 2010 Cape Canaveral AFS
Dragon Inaugural (USA) Demonstration	Space X Falcon 9	March/April 2010 Cape Canaveral AFS
COTS Demo Flight 1 (IUSA) Demonstration	Space X Falcon 9	Spring 2010 Cape Canaveral AFS
Cosmo Skymed 4 (Italy) Remote Sensing Sat	Boeing Launch Services Delta II	September 2010 Vandenberg AFB
COTS Demo Flight 2 (USA) Demonostration	Space X Falcon 9	Fall 2010 Cape Canaveral AFS
<i>Eutelsat W7</i> (France) Comm. Satellite	Sea Launch Zenit 3SL	Summer/Fall 2010 Pacific Ocean Platform
Demonstration (USA) Demonstration	Space X Falcon 1e	2010 Reagan Test Site

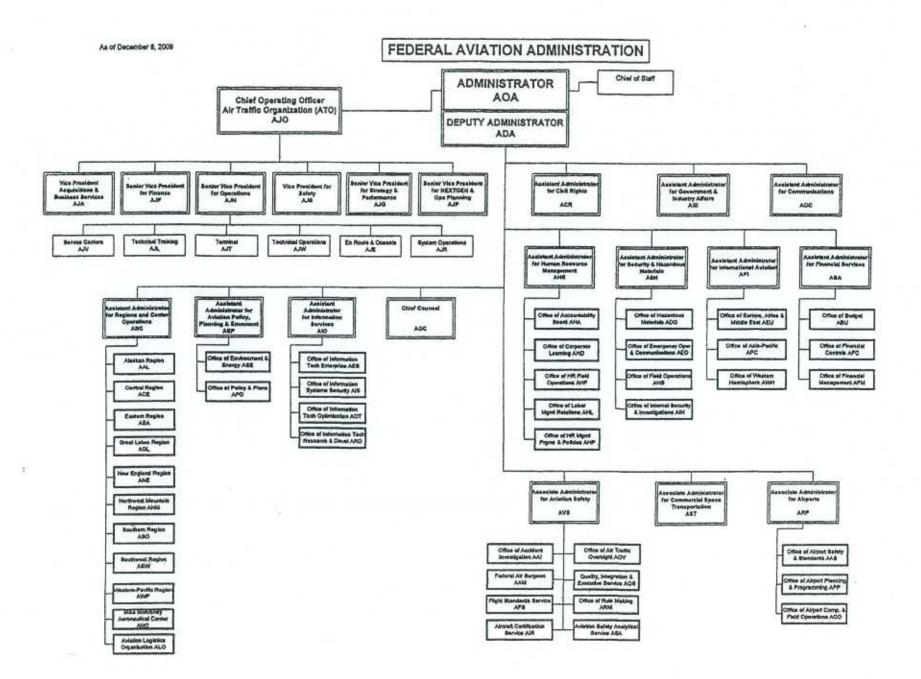
As of: 8/15/09

Source: AST (202) 267-7989

	Active Pilots and (As of 31 Dec		lots		
		2008		2007	
		Total	Women	Total	Women
	Pilot-Total	613,746	37,981	590,349	35,784
	Student	80,989	9,127	84,339	9,559
	Private	222,596	15,015	211,096	13,694
	Commercial	124,746	8,083	115,127	7,101
	Airline Transport	146,838	5,657	143,953	5,349
	Nonpilot-Total	678,181	144,968	666,559	138,452
	Mechanic.	326,276	6,740	322,852	6,524
	Repairmen	41,056	2,284	40,277	2,193
	Ground Instructor	74,983	5,785	74,544	5,726
	Flight Attendant	154,671	124,419	147,013	118,426
	Flight Engineer	53,135	1,894	54,394	1,901
	Flight Instructor	93,202	6,293	92,175	6,232

Airmen

As of 12/31/2008





FAA Resources

FAA Employment (Permanent Employees)¹

	FY09	FY08
Line of Business		
Air Traffic Organization (ATO)	34,986	33,593
Aviation Safety (AVS)	7,230	7,013
Airports (ARP)	490	479
Comm. Space Transportation (AST)	67	61
Staff Offices**	4.247	4,126
Total	47,020	45,272
Region/Center/Headquarters (included i	n above tota	il)
Aeronautical Center	3,483	3,317
Alaskan	941	898
Central	2,218	2,134
Eastern	4,698	4,635
Great Lakes	5,761	5,603
New England	1,443	1,431
Northwest Mountain	4,230	4,058
Southern	7.014	6,859
Southwest	5,041	4,878
Western-Pacific	4,701	4,534
Washington Headquarters ²	6,389	5,905
Technical Center	1,101	1,020

¹ Full time permanent and part time permanent employees only.

* Washington Headquarters employees physically located in

rville/Wilbur Wright Buildings and all surrounding areas .

** Staff Offices include: ABA; ACR; ADA;AEP; AGC; AGI; AHR; AIO; AOA; OC; APO; ARC; ASH.

isclaimer: This is a statistical snapshot of the workforce demographics. The use of this data in ny employment decision is PROHIBITED without the express written authorization of the eputy Chief Counsel for Operations, AGC-3.

As of: 10/31/09

Source: AHP-100 (202) 267-8257

FAA Percent Minority & Female Employment¹

	% Minority		%Fem	ale
Lines of Business/Region/Center/Headquarters	FY09	FY08	FY09	FY08
Air Traffic Organization (ATO)	21.0	20.0	21.0	21.0
Aviation Safety (AVS)	20.0	20.0	27.0	27.0
Airports (ARP)	28.0	29.0	39.0	40.0
Commercial Space Transportation (AST)	36.0	39.0	31.0	36.0
Staff Offices	33.0	32.0	51.0	53.0
Total	22.0	22.0	25.0	25,0
Aeronautical Center	22.0	22.0	38.0	38.0
Alaskan	16.0	16.0	22.0	22.0
Central	13.0	13.0	22.0	22.0
Eastern	17.0	16.0	18.0	18.0
Great Lakes	12.0	11.0	19.0	20.0
New England	8.0	8.0	21.0	21.0
Northwest Mountain	15.0	15.0	24.0	24.0
Southern	26.0	25.0	21.0	21.0
Southwest	26.0	25.0	21.0	21.0
Western-Pacific	32.0	32.0	21.0	39.0
Washington Headquarters ²	31.0	31.0	38.0	39.0
Technical Center.	23.0	22.0	32.0	32.0

* AS FAA employees.

* Washington Headquarters employees physically located in Orvile/Wilbur Wright Buildings and surrounding areas.

As of: 10/31/09

Source: AHP-100 (202) 267_8257

Major Work Force Employment

		Employment				
	FY10	FY09	FY08	%Chg. FY10 - FY09	Actual Change	
Controller Work Force* Controllers Traffic Management	15,943	15,770	15,381	1.1%	173	
Coordinators	558	558	552	0.0%	0	
Operations Supervisors	1,949	1,918	1,854	1.6%	31	
Flight Service Stations (FSS)	181	168	181	7.7%	13	
Field Maintenance					0	
PASS Technical NATCA Engineers 1st Line Supervisors	6,151 1,273 667	6,155 1,270 680	6,106 1,197 674	-0.1% 0.2% -1.9%	-4 3 -13	
Airports Work Force	479	479	479	0.0%	C	
Aircraft Certification**	1,266	1,266	1,215	0,0%	c	
Flight Standards Work Force**	5,079	5,079	4,982	0.0%		

* Includes all employees in pay status and Academy trainees.

**In FY 07, AVS realigned 29 Aircraft Certification and 144 Flight Standards Information Technology Analysts into the Office of Quality, Integration and Executive Service.

Data as of: December 2009 Source: ATO-F, (202) 267-9123

	Lab	BARGAINING UNITS	LABOR AGREEMENTS	EMPLOYEES REPRESENTED
Unions.		41	29	36,473
	AFGE	9	6	1,863
	AFSCME (HQ)	1	1	2,193
	LIUNA	1	1	173
	NAGE	3	3	333
	NATCA	15	9	19,710
	NFFE	3	2	634
	PAACE	4	3	383
	PASS	5	4	11,184
	Unrepresented			1,020
	Nonbargaining			10,913
	and the second s		Total employees:	48,406
AFGE AFSCME LIUNA NAGE NACTA NFFE PAACE PASS	—American Federation of Government Emplo —American Federation of State, County, and —Laborer's International Union of North Ameri —National Association of Government Emplo —National Air Traffic Controllers Association —National Air Traffic Controllers Association —National Federation of Federal Employees —Professional Association of Aeronautical Ce —Professional Association Safety Specialists	Municipal Employees rica oyees		Source: AHL-400 (202) 267-3548

...

. .

FAA Finances (In Millions of Dollars)

(In Millions of Dollars)			
	FY 2009	FY 2010	FY 2011
	Actual 1	Enacted	Requested
Budget Authority (BA)			10000
Grants-In-Aid (Contract Auth/Approp)	4,907	3,606	3,515
Research, Engineering, & Development	171	191	190
Facilities and Equipment	2,942	2,936	2,970
Operations	9,046	9,350	9,793
Total	17,066	16,083	16,468
Obligations IncurredOperations	A CONTRACTOR OF		
Appropriation by Line of Business			
Air Traffic Organization (ATO)	7,095	7,299	7,631
Aviation Safety (AVS)	1,170	1,234	1,294
Commercial Space Transportation (AST)	14	15	16
Staff Offices (SO)	764	802	852
Total	9,043	9,350	9,793
Airport Grant Obligations (NET)			
Primary Airports & Cargo	968	939	939
States/Territories/Insular/Alaska Supp	698	697	696
Carryover Entitlements	623	568	568
Discretionary Fund	593	675	671
Small Airport Fund	503	499	499
Total	3,385	3,378	3,373
Total FAA Outlays	15,418	16,649	16,409
Trust Fund Receipts from Excise Taxes as	nd Interest ²		
Transportation of Persons by Air	7,466	8,627	9,141
Transportation of Property	470	537	556
Use of International Air Facilities	2,187	2,055	2,183
Aviation Fuel Commercial Use	552	376	393
Aviation Fuel (Other Than Gas)	(25)	252	274
Aviation Gasoline	29	48	49
Total Tax Revenue	10,679	11,895	12,596
Revenue Refund	(110)	(97)	1
Net Tax	10,569	11,798	12,493
Interest revenue	308	216	246
Total Tax & Interest Revenue	10,987	12,111	12,842

 Includes funding provided by the American Recovery and Reinvestment Act of 2008. This sci provides supplemental funding of \$200 million to Facilities and Equipment and \$1.1 billion for Granta In Aid to Arporta.

 2 Data Source for FY 2010 and 2011 projections: Department of Treasury, Office of Tax Analysis, Revenue Estimating Division As of; 01/15/10
 33
 ABU-100, (202) 267-5451

FAA NAS Operational Facilities

(As of January 1, 2010)

	2009	2008	2007
NAS Operational Facilities*	63,846	60,851	59,140
Communications	19,269	19,493	18,823
Automation	1,593	1,517	1,360
Infrastructure	20,016	19,356	17,848
Mission Support	4,080	4,102	4,173
Navigation	12,243	12,359	12,362
Surveillance	1,779	1,732	1,900
Weather	2,264	2,292	2,674
Air Traffic Control Facilities			
Air Route Traffic Control Center	21	21	21
Airport Traffic Control Tower	512	512	512
Flight Service ³	24	30	71
Flight Service Stations	21	27	47
Automated Flight Service Stations	3	3	24

1 Includes All Responsibility Codes

* Included in NAS operational facilities.

* Flight Service include Flight Service Stations and Automated Flight Service Station

Source: AOP-200 (202) 267-5288

As of: 01/01/10

1220		ashington Headquarters
Ro	outing Symbol	Officials
AOA*		Administrator J. Randolph Babbitt, 202-267-3111 David Weingart, Chief of Staff, 202-267-7416 Vacant, Senior Counsel to AOA, 202-267-7417
ADA*		Deputy Administrator J. David Grizzle, Acting, 202-267-8111 Vacant, Senior Advisor, 202-267-7417
OLA	******	Chief Operating Officer, Air Traffic Organization Henry P. Krakowski, 202-493-5602
AJF	*****	Finance Business Unit Senior Vice President, Eugene D. Juba, 202-267-3022
AJP		NextGen and Operations Planning Business Unit Senior Vice President, Victoria Cox, 202-267-7111
AJG		Strategy and Performance Business Unit Senior Vice President, John Pipes, 202-267-5724
AJN		Operations Business Unit Senior Vice President, Richard L. Day, 202-267-7224
ABA		Assistant Administrator for Financial Services Ramesh K. Punwani, CFO, 202-267-9105 Deputy, Victoria Wassmer, 202-267-3882
ABU		Office of Budget Director, Carol Rose, 202-267-8010
AFC		Office of Financial Controls Director, Carl Burrus, 202-267-7140
AFO		Office of Financial Operations Director, Peter J. Basso, 202-267-8242
AFR		Office of Financial Reporting & Accountability Director, Allison Ritman, 202-267-3018
ACR"		Fanny Rivera, 202-267-3254 Deputy, Harnetta Williams, Acting, 202-267-3264
AEP		 Asst. Admin. for Aviation Policy, Planning & Environmen Nancy LoBue, Acting, 202-267-3927
AEE		Office of Environment and Energy Director, Lourdes Maurice, Acting, 202-267-3576
APO		Office of Aviation Policy and Plans Director, Nan Shellabarger, 202-267-3274

Washington Headquarters--(Cont)

AGC		Chief Counsel
		J. David Grizzle, Acting, 202-267-3222
		Deputy Chief Counsel for Policy and Adjudication
		James W. Whitlow, 202-267-3773
		Deputy Chief Counsel for Operations
		Marc L. Warren, 202-267-3773
AGI*		Asst. Administrator for Government & Industry Affairs
A GI		Roderick D. Hall, 202-267-3277
		Deputy, Vacant, 202-267-8211
AHR*		
Ann	301000000000000000000000000000000000000	Asst. Administrator for Human Resource Management
		Ventris C. Gibson, 202-267-3456
****		Deputy, Catherine Emerson, 202-267-3850
AHA		Office of the Accountability Board
		Executive Director, Maria Fernandez-Greczmiel, 202-267-3065
AHD*	1111111111001001011111111111111	Office of Corporate Learning
		Executive Director, Terri Williams, Acting, 202-493-4507
AHF		HR Field Operations
1995		Executive Director, Karen Johnson, 847-294-7315
AHL	100000000000000000000000000000000000000	Office of Labor Management Relations
		Executive Director, Melvin Harris, 202-267-3979
AHP*		Office of Human Resources Management Programs and Policies
		Executive Director, Angela Porter, 202-267-3850
OIA		Assistant Administrator for Information Services
		David M. Bowen, CIO, 202-493-4570
AIS	*************	Office of Information Systems Security
		Director, Michael F. Brown, 202-267-7104
AOT*		Office of Information Technology Optimization
		Director, Cheryl Rogers, 202-267-9477
AES		Office of Information Technology Enterprise
		Director, Robert Rovinsky, 202-493-4019
ARD		Office of Information Technology Research and Development
11-1-23. V		Chief Technology Officer, Doug Roseboro, Acting, 202-385-8054
AOC*		Assistant Administrator for Communications
		Sasha N. Johnson, 202-267-3883
		Deputy, External Communications, Laura Brown, 202-267-3883
		Deputy, Internal Communications, Vacant, 202-267-9499
API*	*********************	Asst. Administrator for International Aviation
		Di Reimold (A), 202-385-8900
		Deputy, Jeff Klang (A), 202-385-8900
ARC		Assistant Administrator for Regions/Center Operations
		Paula Lewis, 202-267-7369
		Deputy, Michael J. Cirillo, 202-267-7369
ALO		Aviation Logistics Organization
		Director, Mamie Mallory, 202-267-7369

FAA Officials Washington Headquarte

Washington Headquarters(Cont.) Routing Symbol Officials					
SH*		Claudio Manno, 202,267-7211			
		Deputy, Vacant, 202-267-7211			
DG		Office of Hazardous Materials			
		Director, Christopher Bonanti, 202-267-9864			
0		Office of Emergency Operations, Communications			
		and Investigations			
		Director, Chris Rocheleau, 202-267-8075			
15		Office of Field Operations			
		Director, Thomas D. Ryan, 202-267-7211			
N		Office of Security			
		Director, Bruce Herron, 202-267-7714			
Rb		Associate Administrator for Airports			
		Catherine M. Lang, Acting, 202-267-9471			
		Deputy, Randall S. Fiertz, Acting, 202-267-8738			
4.8		Office of Airport Safety and Standards			
		Director, Michael J. O'Donnell, 202-267-3053			
CO		Office of Airport Compliance and Field Operations			
		Director, Randall S. Fiertz, 202-267-3085			
		Office of Airport Planning & Programming			
pp		Director, Benito DeLeon, 202-267-8775			
ST		Dr. George C. Nield, 202-267-7793			
		Deputy, James E. VanLaak, 202-267-7848			
VS		Associate Administrator for Aviation Safety			
200		Peggy Gilligan, 202-267-3131			
		Deputy, John J. Hickey, 202-267-7804			
AJ*		Office of Accident Investigation			
		Director, Anthony Fazio, 202-267-7788			
AM		Office of Aviation Medicine			
		Director, Frederick Tilton, MD, 202-267-3535			
FS		Flight Standards Service			
		Director, John Allen, 202-267-8237			
IR		Aircraft Certification Service			
0.00	Act 11:00:00000000000000000000000000000000	Director, Dorenda Baker, 202-267-8235			
ov					
		Director, Anthony Ferrante, 202-267-5202			
QS					
riado		Director, Tina Amereihn, 202-493-5717			
ARM		Office of Rulemaking			
4679		Director, Pamela Hamilton-Powell, 202-267-9677			
ASA		Office of Aviation Safety Analytical Services			
		Director, Jay J. Pardee, 202-267-9179			

Major Field Organizations

Routing Symbol		Officials	
AAL		Alaskan Region, Regional Administrator Robert N. Lewis, 907-271-5845 222 West 7th Avenue, Box 14 Anchorage, Alaska 99513-7587 Duty Officer, 907-271-5936	
ACE		Central Region, Regional Administrator Joseph N. Miniace, 816-329-3050 901 Locust Kansas City, Missouri 64106 Duty Officer, 816-329-3000	
ACT		William J. Hughes Technical Center, Director Wilson N. Felder, Ph.D., 609-485-6641 Atlantic City International Airport New Jersey 08405 Duty Officer, 609-485-6482	
AEA		Eastern Region, Regional Administrator Carmine Gallo, 718-553-3000 1 Aviation Plaza 159-30 Rockaway Blvd. Jamaica, New York 11434-4809 Duty Officer, 718-553-3100	
AGL		Great Lakes Region, Regional Administrator Barry D. Cooper, 847-294-7294 2300 East Devon Avenue Des Plaines, Illinois 60018 Duty Officer, 847-294-8400	
AMC		Mike Monroney Aeronautical Center, Director Lindy Ritz, 405-954-4521 6500 South MacArthur Oklahoma City, Oklahoma 73125 Duty Officer, 405-954-3583	

Major Field Organizations--(Cont.)

Routing Symbol		Officials	
ANE		New England Region, Regional Administrator Amy Lind Corbett, 781-238-7020 12 New England Executive Park Burlington, Massachusetts 01803 Duty Officer, 781-238-7001	
ANM		Northwest Mountain Region, Regional Administrator Kathryn Vernon, 425-227-2001 1601 Lind Avenue, S.W. Renton, Washington 98055-4056 Duty Officer, 425-227-2000	
ASO		Southern Region, Regional Administrator Doug Murphy, 404-305-5000 1701 Columbia Avenue College Park, Georgia 30337 Duty Officer, 404-305-5180	
ASW		Southwest Region, Regional Administrator Teresa Bruner, 817-222-5001 2601 Meacham Blvd. Ft. Worth, Texas 76137-4298 Duty Officer, 817-222-5006	
AWP		Westem-Pacific Region, Regional Administrator William C. Withycombe, 310-725-3550 15000 Aviation Boulevard Hawthome, California 90261 Duty Officer, 310-725-3300	

Officials Routing Symbol AEU* Europe, Africa, & Middle East Area Office, Director Vacant, 011-322-508-2700 American Embassy, Brussels PSC 82 Box 002 APO AE 09724-1011 AWH* Western Hemisphere Area Office, Director Dawn Veatch, 202-385-8900 8600 NW 36th Street Miami, FL 33166 APC* Asia-Pacific Area Office, Director Jeri Alles, 011-65-6543-1952 American Embassy 27 Napier Road Singapore 258508

International Area Offices

FEDERAL AVIATION ADMINISTRATION FLIGHT PLAN 2009-2013

INCREASED SAFETY

<u>Goal</u>: Achieve the lowest possible accident rate and constantly Improve safety.

- Reduce commercial air carrier fatalities.
- Reduce general aviation fatalities.
- 3. Reduce the risk of runway incursions.
- Ensure the safety of commercial space launches.
- 5. Enhance the safety of FAA's air traffic systems.
- Implement a Safety Management System (SMS) for the FAA.

Performance Targets:

Obj. 1 Cut the rate of fatalities per 100 million persons on board in half by FY 2025.

Obj. 2 Reduce the fatal accident rate per 100,000 flight hours by 10 percen over a 10-year period (2009-2018).

Obj. 2 By the end of FY 2009, reduce accidents in Alaska for general aviation and all Part 135 operations from the 2000-2002 average of 130 accidents per year to no more than 99 accidents per year.

Obj. 3 By FY 2010, reduce Category A and B (most serious) runway incursions to a rate of no more than 0.450 per million operations, and maintain or improve through FY 2013.

Obj. 3 By the end of FY 2013, reduce total runway incursions by 10 percen from the FY 2008 baseline.

Obj. 4 No fatalities, serious injuries, or significant property damage to the uninvolved public during licensed or permitted space launch and reentry activities.

As of 12/31/08

Source: APO-120 (202) 267-3220

INCREASED SAFETY Performance Targets (Continued)

Obj. 5 Limit Category A and B (most serious) operational errors to a rate or no more than 1.95 per million activities by FY 2012 and maintain through FY 2013.

Obj. 6 In FY 2010, implement SMS in the Air Traffic Organization, Office of Aviation Safety, and Office of Airports. In FY 2012, implement SMS policy in all appropriate EAA organizations

GREATER CAPACITY

<u>Goal</u>: Work with local governments and airspace users to provide increased capacity and better operational performance in the United States airspace system that reduces congestion and meets projected demand in an environmentally sound manner.

Objectives:

- Increase capacity to meet projected demand and reduce congestion.
- Increase reliability and on-time performance of scheduled carriers.
- Address environmental issues associated with capacity enhancements.

Performance Targets:

Obj. 1 Achieve an average daily airport capacity for the 35 OEP airports of 103,068 arrivals and departures per day by FY 2011 and maintain through FY 2013.

Obj. 1 Achieve an average daily airport capacity for the 7 Metro areas of 39,484 arrivals and departures per day by FY 2009 and maintain through FY 2013.

Obj. 1 Commission nine new runway/taxiway projects, increasing the annual service volume of the 35 OEP airports by at least 1 percent annually, measured as a five-year moving average, through FY 2013.

Obj. 1 Sustain adjusted operational availability of 99.7 percent for the reportable facilities that support the 35 OEP airports through FY 2013.

Obj. 2 Achieve a NAS on-time arrival rate of 88 percent at the 35 OEP aiports and maintain through FY 2013.

Obj. 3 Reduce the number of people exposed to significant noise by 4 percent per year through FY 2013, as measured by a three-year moving average Ibj. 3 Improve aviation fuel efficiency by another 1 percent over the Y 2008 level through FY 2009, and 1 percent each subsequent yea wrough FY 2013 to 11 percent, as measured by a three-year moving werage of the fuel burned per revenue mile flown.

INTERNATIONAL LEADERSHIP

<u>Goal</u>: Increase the safety and capacity of the global civil aerospac system in an environmentally sound manner.

Objectives:

- Promote improved safety and regulatory oversight in cooperation with bilateral, regional, and multilatera aviation partners.
- Promote seamless operations around the globe in cooperation with bilateral, regional, and multilateral aviation partners.

Performance Targets:

Obj. 1 Work with the Chinese aviation authorities and industry to adopt 2 proven Commercial Aviation Safety Team (CAST) safety enhancements by FY 2011. This supports China's efforts to reduce commercial fatal accidents to a rate of 0.030 fatal accidents per 100,000 departures by FY 2012.

Obj. 1 By FY 2013, arrange commitments for external funding for at least 33 aviation development projects (7 per year).

Obj. 1 By FY 2013, work with at least 18 countries or regional organization: to develop aviation leaders to strengthen the global aviation infrastructure.

Obj. 2 By FY 2013, expand the use of NextGen performance-based systems and concepts to five priority countries

ORGANIZATIONAL EXCELLENCE

<u>GOAL</u>: Ensure the success of the FAA's mission through stronger leadership, a better-trained and safer workforce, enhanced cost-control measures, and improved decision-making based on reliable data.

18

- NO 15755

3941 F R 24

 $\begin{array}{cccc} X & & & & 1 & & \text{const} & & 1 \\ & & & & 1 & & 0 & 0 \\ & & & & 1 & & 0 & 0 \\ & & & & & 1 & 0 & 0 \\ & & & & & 1 & 0 & 0 \end{array}$

200 - 100 C 21, 62

Objectives:

- Implement human resource management practices to attract and retain a highly skilled, diverse workforce and provide employees a safe, positive work environment.
- Make the organization more effective with stronger leadership, a results-oriented, high performance workforce, and a culture of accountability.
- Improve financial management while delivering quality customer service.
- Make decisions based on reliable data to improve our overall performance and customer satisfaction.
- Enhance our ability to respond to crises rapidly and effectively, including security-related threats and natural disasters.

Performance Targets:

Obj. 1 By FY 2010, 80 percent of FAA external hires will be filled within OPM's 45-day standard for government-wide hiring.

Obj. 1 Reduce the total workplace injury and illness case rate to no more than 2.44 per 100 employees by the end of FY 2011, and maintain through FY 2013.

Obj. 1 Reduce grievance processing time by 30 percent (to an average of 102 days) by FY 2010 over the FY 2006 baseline of 146 days, and maintain the reduction through FY 2013.

Obj. 1 Maintain the air traffic control workforce at, or up to 2 percent above, the projected annual totals in the Air Traffic Controller Workforce Plan.

Obj. 1 Maintain the aviation safety workforce within 1 percent of the projected annual totals in the Aviation Safety Workforce Plan.

ORGANIZATIONAL EXCELLENCE Performance Targets (Continued)

Obj. 3 Organizations throughout the agency will continue to implement cost efficiency initiatives such as: 10-15 percent savings for strategic sourcing for selected products and services; by the end of FY 2009, reduce leased space for Automated Flight Service Stations from approximately 510,000 square feet to approximately 150,000 square feet; annual reduction of \$15 million in Information Technology operating costs; and by FY 2010, reduce overhead costs 5-10 percent through automation of invoice processing.

Obj. 3 Obtain an unqualified opinion on the agency's financial statements (Clean Audit with no material weaknesses) each fiscal year.

Obj. 4 In FY 2009, 90 percent of Major System Investments are within 10 percent variance of current baseline total budget estimate at completion (BAC).

Obj. 4 In FY 2009, 90 percent of Major System Investments selected annual milestones are achieved.

Obj. 4 Maintain the annual average of FAA surveys on the American Customer Satisfaction Index at or above the average Federal Regulatory Agency score.

Obj. 4 Achieve zero cyber security events that disable or significantly degrade FAA services.

Obj. 5 Exceed Federal Emergency Management Agency continuity readiness levels by 5 percent.