U. S. Air Carrier Operations Calendar Year 2004



ANNUAL REVIEW OF AIRCRAFT ACCIDENT DATA NTSB/ARC-08/01 PB2008-108720





Annual Review of Aircraft Accident Data

U.S. Air Carrier Operations, Calendar Year 2004



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Abstract: The National Transportation Safety Board's Review of Aircraft Accident Data: U.S. Air Carrier Operations Calendar Year 2004 covers aircraft operated by U.S. air carriers under Title 14 Parts 121 and 135, of the Code of Federal Regulations (CFR). Air carriers are generally defined as operators that fly aircraft in revenue service. Data for the years 1995–2003 are included to provide an historical context for the 2004 statistics. Much of the information in this review is presented in graphs and tables. Readers who prefer to view or manipulate tabular data may access the data set online at http://www.ntsb. gov/aviation/stats.htm.

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CONTENTS

Introduction	1
Activity Measures and Accident Rates	2
Fatal Accidents, 1995 through 2004	6
Part 121 Accidents in 2004	8
Accidents, Accident Severity, and Injuries	9
Occurrences, Causes, and Factors	12
International Major Air Carrier Accidents	16
Part 135 Accidents in 2004	20
On-Demand Part 135 Accidents	
On-Demand Part 135 Accident Severity and Injuries	23
Occurrences, Causes, and Factors	
Scheduled Part 135 Accidents	
Appendix A: 2004 Air Carrier Accident Data	35
Appendix B: Definitions of Terms Used in the Review	50
Air Carrier Operations	
Part 121 Operations	
Part 135 Operations	
Scheduled Part 135 Operations	51
On-Demand Part 135 Operations	51
Safety Board Severity Classification of Part 121 Accidents	52
Safety Board Classification of Part 135 Accidents	
Definitions for Level of Injury	
Definitions for Level of Aircraft Damage	
Appendix C: How Accident Data in the Review Are	
Collected and Analyzed	54
Accident Data: The Safety Board's Investigative Process	54
The Safety Board's Aviation Accident/Incident Database	55
Accident Rate Data: Compiling Aircraft Flight Activity	
Appendix D	60
Characteristics of the Air Carrier Fleet	60

iii

INTRODUCTION

The National Transportation Safety Board's Review of Aircraft Accident Data: U.S. Air Carrier Operations Calendar Year 2004 covers aircraft operated by U.S. air carriers under Title 14¹ Parts 121 and 135, of the Code of Federal Regulations (CFR). Air carriers are generally defined as operators that fly aircraft in revenue service. Data for the years 1995–2003 are included to provide an historical context for the 2004 statistics. Much of the information in this review is presented in graphs and tables. Readers who prefer to view or manipulate tabular data may access the data set online at http://www.ntsb.gov/aviation/stats.htm.²

Part 121

Usually includes operators that fly large transportcategory aircraft.

An operation is scheduled if an air carrier or operator offers in advance the departure location, departure time, and arrival location.³

Any scheduled or nonscheduled passengercarrying operation. Regulations limit Part 121 operations to controlled airspace and controlled airports that have available specific weather, navigational, operational, and maintenance support.

Scheduled Part 135

A scheduled passengercarrying operation that flies to smaller airports that do not provide the services required to support Part 121 operations.

Includes commercial air carriers flying smaller jet and turboprop aircraft commonly referred to as commuter airlines. The definition for scheduled operations in Part 121 also applies to Part 135.

On-Demand Part 135

Any operation for compensation or hire for which the departure location, departure time, and arrival location are negotiated with the customer.

Customers can arrange to charter an entire aircraft or book a single seat on an air taxi.⁴

Also includes medical evacuation flights when a patient is on board.

A total of 100 accidents occurred among U.S. air carriers in 2004, compared to 130 in 2003: 30 Part 121 accidents, 4 scheduled Part 135 accidents, and 66 ondemand Part 135 accidents (table 1). In 2004, air carriers flew more than 8 billion miles, recorded more than 11 million departures, and logged more than 22 million flight hours.

³ Title 14 CFR Part 119.3.

1



¹ Title 14 is also known as the *Federal Aviation Regulations* (FARs).

² Appendix A contains a list of the 2004 air carrier accidents discussed in this review.

⁴ FARs restrict on-demand Part 135 operations to passenger-carrying operations conducted as a public charter; scheduled passenger-carrying operations of less than five round trips per week on at least one route between two or more points according to the published flight schedules; allcargo operations conducted with airplanes having a payload capacity of 7,500 pounds or less; and all-cargo operations with rotorcraft.

Table 1. Accidents and Accident Rates for 2004

	Number of Accidents	Accidents Per Million Flight Hours
Part 121	30	1.59
Scheduled Part 135	4	13.2
On-Demand Part 135	66	20.4

As in foregoing years, Part 121 air carriers had the lowest accident rates of all commercial operations (tables 1 and 2) in 2004, while the accident rate for on-demand Part 135 air carriers was over 10 times greater than rates for Part 121 carriers. There were 25 fatal accidents in 2004: 2 in Part 121 operations and 23 in on-demand Part 135 operations.

Table 2. Fatal Accidents, Fatalities, and Fatal Accident Rates for 2004

	Number of Fatal Accidents	Fatalities	Fatal Accidents Per Million Flight Hours
Part 121	2	14	0.11
Scheduled Part 135	0	0	0.00
On-Demand Part 135	23	64	7.10

Activity Measures and Accident Rates

In 2004, the number of Part 121 accidents decreased by 44% from 2003, recording the lowest annual number of accidents in the 10-year period, and the number of on-demand Part 135 accidents decreased by 11% (figure 1). In contrast, scheduled Part 135 showed a slight increase, although there were few accidents in any one year.

Part 121 accidents decreased in spite of an increase in flight hours, which reached a 10-year peak in 2004 (figure 2). This increase in flight hours continues the pattern of increasing flight activity begun in 2003. Similarly, flight hours for on-demand Part 135 operations continued to increase in 2004, accounting for the reduction in the accident rate.

The increase in Part 121 accidents, hours, and departures beginning in 1997 can in part be explained by the reclassification of some scheduled Part 135 operations to Part 121 in March of that year.⁵ As might be expected, the increase in Part 121 flight hours was also accompanied by an increase in departures (figure 3).



Figure 1. U.S. Carrier Accidents by FAR Part, 1995-2004



Figure 2. Flight Hours by FAR Part, 1995-2004



⁵ The effect of this reclassification is discussed in more detail in appendix C.



Figure 3. Scheduled Departures by FAR Part, 1995-2004

The flight activity data shown in figure 2 were compiled differently depending on the type of operation. Part 121 and scheduled Part 135 operations are required to report actual flight hours, and as a result, flight activity data for these operations are considered accurate. In contrast, on-demand Part 135 operations are not required to report flight activity data. Instead, these data are estimated using the voluntary 2004 General Aviation and Air Taxi Activity and Avionics (GAATAA) Survey, which the Federal Aviation Administration (FAA) compiles annually from a sampling of owners of general aviation and on-demand Part 135 aircraft. Information gathered for the GAATAA Survey includes flight hours, avionics, base location, and use, but does not include miles flown or departures. Prior to 2004, the small proportion of on-demand Part 135 aircraft surveyed, combined with a sample based on aircraft owners rather than operators and low survey response rates, produced an imprecise activity estimate. Beginning with the 2004 GAATAA Survey, all turbine aircraft (turboprops and turbojets), all helicopters, all aircraft operating as on-demand Part 135, and all aircraft based in Alaska are surveyed. In addition, air medical service activity measures are separated into those flights operating under on-demand Part 135 and those operating under Part 91. These changes have substantially improved the estimates of activity collected.

Estimates of on-demand Part 135 aircraft activity are further complicated by the fact that, in 2002, the FAA changed its estimating method and revised its flight-hour estimates for on-demand Part 135 operations. The revised method calculates activity based on the number of aircraft assumed to operate in ondemand operations⁶ and the average number of flight hours reported on the *GAATAA Survey*, and was applied retroactively to survey data for 1992–2001. As

⁶ Data are derived from the FAA's Vital Information Subsystem, a database used to track commercial and government operations certificates.

a result, FAA's flight-hour estimates for on-demand Part 135 flight operations beginning in 1992 are substantially higher than they would have been using the previous method, and accident rates are, thus, consistently lower. This review uses the revised activity measures for on-demand Part 135 operations.⁷

Beginning with the reclassification of air carrier operations in 1997, scheduled Part 135 operations began to represent a smaller segment of air carrier operations than before. In 2004, scheduled 135 operations accounted for less than 1.5% of air carrier flight hours (figure 2) and less than 5% of scheduled air carrier departures (figure 3). Scheduled Part 135 operations also accounted for a small proportion of Part 135 accidents (figure 4). Consequently, the Part 135 discussion in this review focuses on on-demand (air taxi and charter) operations.



Figure 4. Part 135 Accidents by Type of Operation, 1995-2004

The number of Part 121 accidents varied over the 10-year period (figure 1), but the accident rate remained relatively constant (figure 5). On-demand Part 135 accident rates decreased overall from 1995–1998, rising slightly after 1998, and ranging between 20 and 25 accidents per million flight hours. Throughout the period, the accident rate for on-demand Part 135 operations (and for Part 135 operations in general) remained almost 10 times greater than the Part 121 rate, reflecting the variety of operating conditions and aircraft found in air taxi, air tour, and air medical operations.

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⁷ Appendix C discusses in more detail how on-demand Part 135 flight hours are estimated.

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Figure 5. U.S. Carrier Accidents by FAR Part, 1995-2004

Fatal Accidents, 1995 through 2004

The number of fatal Part 121 accidents remained relatively constant and low from 1995 through 2004, but the number of on-demand Part 135 fatal accidents varied considerably from year to year (figure 6). The number of fatal accidents in 2004 was substantially higher than in 2003 despite the decrease in the total number of accidents. In fact, 2004 recorded the greatest number of on-demand Part 135 fatal accidents accounted for the smallest number of air carrier accidents (less than 2%), whereas fatal on-demand Part 135 accidents accounted for the most (15%).





Figure 6. U.S. Air Carrier Fatal Accident by FAR Part, 1995-2004



PART 121 ACCIDENTS IN 2004

In 2004, Part 121 air carriers carried more than 655 million passengers a total of 7.9 billion miles and accumulated almost 19 million flight hours. The 30 Part 121 accidents involved 30 aircraft, producing an accident rate of 1.6 accidents per million flight hours and a fatal accident rate of .11 accidents per million flight hours. These accidents resulted in 14 fatalities, 20 serious injuries, and 23 minor injuries (table 3).⁸

Both the number of passengers injured in Part 121 accident flights (table 3) and the risk of injury remained low in 2004: only 1 of every 21.1 million passengers who boarded a Part 121 air carrier flight was injured in an accident, and only 1 of every 457,000 Part 121 passengers was involved in an accident. Of the 1,465 passengers involved in Part 121 accidents, only 2% received any type of injury. The number of flight and cabin crewmembers injured in Part 121 accidents was also small: only 9 of the 64 flight crew, and only 14 of the 54 cabin crew, were injured. Among the flight crew, 3 were fatally injured, 3 sustained serious injuries, and 3 received minor injuries. Among the cabin crew, 12 sustained serious injuries, and 2 received minor injuries.

	Fatal	Serious	Minor	None	Total
Flight crew	3	3	3	55	64
Cabin crew		12	2	40	54
Other crew				5	5
Passengers	11	3	17	1,434	1,465
Total aboard	14	18	22	1,534	1,588
Other aircraft				0	0
On ground		2	1		3
Total	14	20	23	1,534	1,591
	•				
Accidents	2	17	2	9	30

 Table 3.
 Part 121 Injuries by Role in 2004

Five Part 121 accidents occurred outside of the United States and its territories. In addition, 7 of the 30 accidents were cargo-only flights.⁹

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8

Appendix A contains a list of the 2004 Part 121 accidents.

Appendix A contains a list of the 2004 Part 121 accidents.

Accidents, Accident Severity, and Injuries

During 1995 – 2004, the number of Part 121 accidents reached its peak in 2000, and its lowest level in 2004 (table 4). Almost all of the accidents during that period (90%) were nonfatal injury-only or damage-only accidents. Accident rates based on flight hours (figure 7) show the same pattern and highlight how much greater the rates were for nonfatal injury-only and damage-only accidents than the more severe accidents. Over the decade the rates for major and serious accidents remained low.¹⁰

Severity Classification	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Major	3	6	2	0	2	3	1	1	2	4
Serious	2	0	4	3	2	3	1	1	3	0
Nonfatal Injury-Only	14	18	24	21	20	20	19	14	24	15
Damage-Only	17	13	19	26	27	30	21	25	25	11
Total	36	37	49	50	51	56	42	41	54	30

Table 4. Part 121 Accidents by Severity Classification, 1995-2004



Figure 7. Part 121 Accidents by Severity Classification, 1995-2004

aircraft is substantially damaged.

¹⁰ The severity of a Part 121 accident is classified into one of four categories defined in appendix B. Briefly, an accident is major if there is at least one fatality and substantial damage to the aircraft, serious if there is at least one serious injury and substantial damage to the aircraft; injury-only if there are nonfatal injuries and no damage to the aircraft; and damage-only if there are no injuries but the 9

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However, these data, especially injury data, can be dramatically affected by a few severe accidents in a given year. For instance, figure 8 shows that a large number of fatalities (963 total) occurred in 1995, 1996, and 2001; almost all of these fatalities (765) were attributed to just 4 of the 446 Part 121 accidents¹¹ that occurred in the decade 1995–2004. In general, however, the proportion of people injured in Part 121 accidents during the 10-year period was small.



Figure 8. Number Injured by Level of Injury, Part 121 Accidents, 1995-2004

In addition, the survivability of serious accidents over the 10 years remained quite high (tables 5, 6, 7, and 8); all of the accidents producing minor injuries and 95% of the accidents producing no injuries were associated with substantially damaged or destroyed aircraft. Table 4 shows that such low-injury accidents predominate the 10-year period.

In contrast, 15 serious-injury accidents in 2004 involved no damage to the aircraft (table 6). Most of those accidents (74%) were the result of encounters with turbulence, a topic discussed later in this review. On average, 93% of the accidents in 1995–2004 that produced serious injuries resulted in minor or no damage to the aircraft.

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¹¹ American Airlines flight 965 on December 20, 1995, resulted in 160 fatalities; ValuJet flight 592 on May 11, 1996, resulted in 110 fatalities; TWA flight 800 on July 17, 1996, resulted in 230 fatalities; and American Airlines flight 587 on November 12, 2001, resulted in 265 fatalities.

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed	3	4	1		1	2	1		1	2
Substantial		1								
Minor			1	1	1	1	1		1	
None			2							

 Table 6.
 Part 121 Serious-Injury Accidents for Each Level of Damage, 1995-2004

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed								1		2
Substantial	2		1	2	1	2		1	2	
Minor		5	5	6	2	3		2	1	
None	14	13	19	15	18	17	19	12	23	15

 Table 7. Part 121 Minor-Injury Accidents for Each Level of Damage, 1995-2004

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed		1	1		1	1			1	
Substantial	1	5	6	7		6	6	1	2	2
Minor										
None										

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Table 8. Part 121 No-Injury Accidents for Each Level of Damage, 1995-2004

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed										
Substantial	15	8	13	19	27	23	15	23	23	9
Minor	2	2			1	1	2			
None						1		1		

Occurrences, Causes, and Factors

Investigators describe the events that take place during an accident as a sequence of occurrences, each identified with a phase of flight. The first occurrence associated with phase of flight describes the initiating event or starting point for an accident. Table 9 shows first occurrence data by phase of flight for Part 121 accidents in 2004. Appendix C discusses occurrences in more detail and how they are coded. First occurrence data for 26 of the 30 accidents that occurred in 2004 were available for this analysis.

In-flight encounters with weather during cruise or descent were the most frequently cited first occurrences for Part 121 operations and accounted for 31% of the Part 121 accidents in 2004. All in-flight encounters with weather during cruise and descent were attributed to turbulence.

The second most frequent first occurrences were ground operations, and approach and landing, each accounting for seven Part 121 accidents. Three of the on-ground collisions with an object occurred when ground vehicles collided with an airplane that was standing or pushing back. Two of the ground operations accidents occurred when a ramp employee was struck by a propeller, a rare event in Part 121 operations. Two of the approach and landing occurrences were associated with hard landings, and five with single occurrences of different types.



	Cruise or Descent	Approach or Landing	Maneuver	Taxiing or Standing	Other	Total
In-Flight Encounter with Weather	8					8
On Ground Collision with Object				4		4
Miscellaneous			1	1	1	3
Altitude Deviation, Uncontrolled	2					2
Hard Landing		2				2
Propeller / Rotor Contact to Person				2		2
Dragged Wing, Rotor, Float or Tail / Skid		1				1
In-Flight Collision with Object		1				1
Loss of Engine Power (Total) Non- Mechanical		1				1
On Ground Encounter with Terrain / Water		1				1
Vortex Turbulence Encountered		1				1
Total Accident Airplanes	10	7	1	7	1	26

Table 9. Part 121 First Occurrences by Phase of Flight for 2004

Table 10 relates the severity of an accident to phase of flight for the initiating event. Standing or taxiing accidents most often resulted in a damaged aircraft but few injuries, while cruise or descent were more often associated with non-fatal injury-only accidents (consistent with turbulence). Almost all of the accidents (88%) resulted in non-fatal injuries or airplane damage.

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	Cruise or Descent	Approach or Landing	Maneuver	Taxiing or Standing	Other	Total
Major		3				3
Serious						0
Injury	10	1	1	2	1	15
Damage		3		5		8
Total	10	7	1	7	1	26

Table 10. Part 121 Accident Initiating Event, Severity Classification by Phase of Flight, 2004

Within each accident occurrence, any information that helps explain why that event happened is designated as either a "cause" or "factor." In addition, findings are cited to provide information of interest to the investigation. For most of the 10-year period, personnel were cited as a cause or factor in 70 to 80% of all Part 121 accidents, followed by environment-related causes, and then by aircraft-related causes. Calendar year 2003 was an exception, as shown in figure 9: personnel and the environment were cited almost equally in half the accidents, and aircraft factors were cited in only 16% of the accidents. Aircraft-related causes/factors hit a new low in 2004 for the 10-year period, and the number of accidents citing the environment increased overall.



Figure 9. Broad Causes/Factors for Part 121 Accidents, 1995-2004

Figure 10 provides more detail about 2004 Part 121 accident causes and factors within the broad categories of personnel, aircraft, and environment. These data show the proportion of accidents where a specific cause or factor was cited at least once in the accident. Pilots were the most frequently cited cause or factor. However, others not on board accounted for a substantial proportion of the accidents (23%), reflecting the substantial number of accidents attributable to ramp personnel. After personnel, weather was the second most frequently cited cause or factor (38%). No specific aircraft component or equipment could be singled out as the leading cause or factor in aircraft-related accidents.



Figure 10. Top Causes/Factors in Part 121 Accidents for 2004

15



In 2004, turbulence was cited as a cause or factor in a third of all Part 121 accidents and accounted for almost 60% of all serious-injury accidents (table 11). Turbulence typically accounted for about 20% of all Part 121 accidents from 1995–2004 and was the leading cause or factor in all Part 121 accidents producing serious injuries. Table 12 shows that turbulence resulted in serious injuries, but caused no damage to the aircraft.

Table	11.	Part 121	Turbulence	Accidents	by	Highest	Level	of Injury,	1995-2004
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	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Fatal				1						
Serious	9	9	12	8	11	12	9	7	14	10
% Total Accidents	25.0%	24.3%	26.5%	16.0%	21.6%	21.4%	19.6%	17.1%	25.9%	33.3%
% Serious Injury Accidents	56.3%	50.0%	48.0%	34.8%	52.4%	54.5%	47.4%	43.8%	53.8%	58.8%

Table 12. Part 121 Turbulence Accidents for Each Level of Damage, 1995-2004

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Substantial				1						
Minor		2	2	1	2	2		1		
None	9	7	11	6	9	10	9	6	14	10

International Major Air Carrier Accidents

The Part 121 accidents that occurred in the United States accounted for half of all scheduled major air carrier accidents that occurred worldwide in 2004. According to the International Civil Aviation Organization (ICAO),¹² there were 55 reportable major air carrier accidents outside North America. A summary of the accidents by world region is shown in table 13.

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¹² ICAO was established in 1944 by 52 member states to secure international cooperation in establishing uniformity in regulations and standards, procedures, and organization in civil aviation. One of ICAO's activities is to provide the aviation community with safety-related information, including accident and activity data. More about ICAO can be found at http://www.icao.int/.

	Number of Accidents	Number of Fatal Accidents
United States & Canada	32	2
Central & South America	8	2
Europe & Russian Federation	17	3
Africa & Middle East	17	2
Asia & Pacific	13	2

 Table 13. International Reportable Accidents by World Region in 2004

The fact that the United States accounts for such a large proportion of the worldwide accident total is not surprising when air carrier activity is considered. Flight hours and departures as reported by ICAO for the top 10 countries in 2004 are shown in tables 14 and 15, respectively. The data show that Part 121 air carriers in the United States reported almost 8 times more flight hours and departures than the next most active countries in the rest of the world.

	Domestic	International	Total
United States	14,103,860	2,810,083	16,913,943
China	1,976,863	368,726	2,345,589
United Kingdom	382,939	1,650,618	2,033,556
Germany	219,165	1,308,053	1,527,218
Japan	661,355	573,262	1,234,617
France	250,831	953,845	1,204,676
Spain	479,232	486,562	965,794
Canada	281,311	460,535	741,846
Russian Federation	337,995	262,343	600,338
Australia	259,901	300,773	560,674

Table 14. 2004 Top 10 Most Active Countries Based on Flight Hours

	Domestic	International	Total
United States	8,739,914	812,487	9,552,401
China	1,113,861	87,610	1,201,471
United Kingdom	384,343	585,693	970,036
Germany	210,953	505,606	716,559
Japan	471,006	107,452	578,458
Spain	382,699	167,264	549,963
France	175,707	290,196	465,903
India	261,076	41,714	302,790
IIIuia	201,070	41,714	302,790

208,127

100,279

Table 15. 2004 Top 10 Most Active Countries/Regions Based on Departures

Accident rates provide a way to compare accident risk in different parts of the world. Tables 16 and 17 show the accident rates and fatal accident rates based on the number of fatal accidents, flight hours, and departures reported by ICAO. North America, Europe, and Asia produced the lowest fatal accident rates in 2003, while Central America and South America, and Africa and the Middle East produced the highest rates. In fact, the fatal accident rates for Africa and the Middle East were at least 8 times greater than the North American rates for both flight hours and departures.

66,530

161,753

274,657

262,032

Mexico

Scandinavia



Table 16. 2004 Accident Rates by World Region

	Accidents per Million Flight Hours	Accidents per Million Departures
United States & Canada	1.81	2.43
Central & South America	5.41	6.72
Europe & Russian Federation	1.67	3.41
Africa & Middle East	8.54	19.02
Asia & Pacific	1.71	3.94

Table 17.	2004 Fatal A	Accident Rates	by World	Region
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	Fatal Accidents per Million Flight Hours	Fatal Accidents per Million Departures
United States & Canada	0.13	0.15
Central & South America	1.35	2.38
Europe & Russian Federation	0.29	0.60
Africa & Middle East	1.01	2.23
Asia & Pacific	0.26	0.61

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PART 135 ACCIDENTS IN 2004

Part 135 applies to commercial air carriers that operate commuter flights (scheduled Part 135), charters and air taxis (on-demand Part 135), and cargo flights (which can be either scheduled or on-demand). There were 70 Part 135 accidents in 2004 (table 18). Of these, the 4 scheduled and 66 on-demand accidents produced accident rates of 13.2 and 20.4 accidents per million flight hours, respectively. Part 135 accidents resulted in 63 fatalities, 17 serious injuries, and 12 minor injuries (table 19), all occurring in on-demand operations. The 5 on-demand Part 135 accidents listed below accounted for 33 of the 63 fatalities, and details about these accidents can be found in Appendix A:

- On March 23, 2004, an Era Aviation, Inc., Sikorsky S-76A helicopter was destroyed when it crashed into the Gulf of Mexico about 70 nautical miles south-southeast of Scholes International Airport, Galveston, Texas. The helicopter was transporting oil service personnel to the Transocean, Inc., drilling ship Discoverer Spirit. The captain, first officer, and eight passengers were fatally injured.
- On July 2, 2004, a U.S.-registered Westwind corporate jet, operated by Air Trek, Inc., as an air ambulance flight, impacted terrain and crashed into a building after departing from the Tocumen International Airport, Panama. All six occupants on the airplane were fatally injured. A seventh person was also fatally injured on the ground.
- On August 21, 2004, a Bell 407 helicopter operating as an air ambulance flight was destroyed when it impacted mountainous terrain in cruise flight about 27 nautical miles southwest of Battle Mountain, Nevada. The pilot, the two medical crewmembers, the infant patient, and the infant's mother, were fatally injured.
- On September 20, 2004, an amphibious float-equipped de Havilland DHC-2 airplane, departed the Sitka Rocky Gutierrez Airport, Sitka, Alaska, for a remote lodge located near the Warm Springs Bay Seaplane Base, Baranof, Alaska. The airplane did not arrive at the lodge, and was reported overdue. The airplane is missing, and the pilot and the 4 passengers are presumed to have received fatal injuries.
- On November 27, 2004, a U.S.-registered Construcciones Aeronauticas Sociedad Anonima C-212-CC twin-engine, turboprop airplane, operated by Presidential Airways, Inc., of Melbourne, Florida, for the U.S. Department of Defense, collided with mountainous terrain near Bamiyan, Afghanistan, and was destroyed. The captain, the first officer, a U.S. civilian passenger, and three military passengers were fatally injured.

ANNUAL REVIEW OF AIRCRAFT ACCIDENT DATA



Table 18. Part 135 Accidents, Highest Injury by Type of Operation in 2004

	Scheduled	On-Demand	Total
Fatal	0	23	23
Serious	0	6	6
Minor	0	5	5
None	4	32	36
Total	4	66	70

Table 19. Part 135 Occupant Injuries, Injury Severity by Type of Operation in 2004

	Scheduled	On-Demand	Total
Fatal	0	63	63
Serious	0	17	17
Minor	0	12	12
None	21	132	153
Total	21	224	245

Although on-demand accidents accounted for most Part 135 accidents and injuries, the accident rates for both types of Part 135 operations demonstrated considerable variability during the period from 1995 through 2004 (figure 11). The on-demand Part 135 accident rate fluctuated between 20 and 25 accidents per 100,000 flight hours. The small number of scheduled Part 135 accidents resulted in large changes in the accident rate during the same period, rising considerably above the on-demand rate after the Part 121/Part 135 reclassification in 1997, and peaking in 1999 before falling to a near record low in 2003. Note that the on-demand Part 135 accident rate was at its highest in 1995 and steadily declined until 1998.

21

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Figure 11. Part 135 Accident Rates, 1995-2004

As previously mentioned, the FAA uses the *GAATAA Survey* to estimate ondemand Part 135 flight hours. The 2004 estimates of flight hours and fleet size for ondemand part 135 airplanes and helicopters is shown in table 20. In 2004, airplanes accounted for 77% of the fleet, and helicopters accounted for about 22%.

Table 20. 2004 On-Demand Part 135 Flight Hours and Fleet Size

	On-Demand Active Fleet Size	GAATAA Survey Flight Hour Estimates
Airplane	5,890	2,455,585
Helicopter	1,657	766,090
Overall ^a	7,606	3,237,771

^a In addition to airplanes and helicopters, the GAATAA Survey estimate of the On-Demand Part 135 fleet includes 3 lighter-than-air and 56 experimental aircraft.

On-Demand Part 135 Accidents

On-demand Part 135 accident rates for airplanes and helicopters in 2004, based on the FAA estimate of flight hours, are shown in table 21. Helicopters accounted for 30% of the on-demand Part 135 accidents and produced accident and fatal accident rates greater than those for airplanes. The proportion of on-demand Part 135 accidents involving helicopters steadily increased after 1997, to a high of 20 in 2004 (table 22).



	Accidents	Fatal Accidents	Flight Hours	Accidents per Million Flight Hours	Fatal Accidents per Million Flight Hours
Airplane	46	15	2,455,585	18.7	6.1
Helicopter	20	8	766,090	26.1	10.4
Overall	66	23	3,237,771	20.4	7.1

Table 21. On-Demand Part 135 Accidents, Fatal Accidents, and Accident Rates for 2004

Table 22. On-Demand Part 135 Accidents, Airplanes and Helicopters, 1995-2004

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Airplane	66	80	73	66	59	63	54	43	47	46
Helicopter	10	11	10	11	15	17	18	17	27	20
% Helicopter	13%	12%	12%	14%	20%	21%	25%	28%	36%	30%

On-Demand Part 135 Accident Severity and Injuries

13

airplanes, and 12 passengers in helicopters.

Data for 2004 demonstrate that the potential for injury in on-demand Part 135 accidents is much greater than in Part 121 accidents. More than half of the Part 135 accidents in 2004 resulted in injuries and more than a third of the accidents were fatal (table 18). Although less than 3% of the people on board Part 121 accident aircraft suffered any injury, 41% of the people on board on-demand Part 135 accident aircraft were injured (54% of the crew and 33% of the passengers), and 68% of the injuries were fatal (table 23). The pattern of injuries in 2004 was consistent with previous years with the most fatalities in the 10-year period occurring in 2000 and the least in 2002, as shown in figure 12. Although a few accidents can substantially increase the number of injuries in one year, the relatively small number of passengers carried by on-demand Part 135 aircraft limits the number of people that can be injured in a single accident.¹³

On-demand Part 135 operators are limited to aircraft with a maximum seating capacity (not

including the crew) of 9 passengers in piston-engine airplanes, 30 passengers in turbo-prop or jet

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Fatal	Serious	Minor	None	Total
23	8	6	36	73
1	0	0	0	1
6	3	0	4	13
33	6	6	92	137
63	17	12	132	224
1	0	0	0	1
				0
64	17	12	132	225
23	6	5	32	66
	Fatal 23 1 6 33 63 1 64 23	Fatal Serious 23 8 1 0 6 3 33 6 63 17 1 0 64 17 23 6	Fatal Serious Minor 23 8 6 1 0 0 6 3 0 33 6 6 63 17 12 1 0 0 64 17 12 23 6 5	FatalSeriousMinorNone238636100063043366926317121321000641712132236532



Figure 12. On-Demand Part 135 Accidents, Number Injured by Level of Injury, 1995-2004

ANNUAL REVIEW OF AIRCRAFT ACCIDENT DATA



As expected, the potential for fatal or serious injury increases with the level of aircraft damage. In 2004, 20 of the 23 fatal on-demand Part 135 accidents involved aircraft that were destroyed (table 24), and all 6 of the serious-injury accidents were associated with aircraft that were either destroyed or substantially damaged (table 25). This pattern was consistent from 1995 through 2004: 84% of the fatal accidents were associated with aircraft that were destroyed and 90% of the serious-injury accidents involved aircraft that were substantially damaged or destroyed. However, the survivability of on-demand Part 135 accidents can be quite good: all but one of the minor-injury accidents and 98%¹⁴ of the no-injury accidents from 1995–2004 involved aircraft that were substantially damaged or destroyed (tables 26 and 27).

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed	19	28	14	15	11	19	15	13	11	20
Substantial	5	1	1	2	1	3	2	5	5	3
Minor									2	
None							1			

Table 24. On-Demand Part 135 Fatal Accidents for Each Level of Damage, 1995-2004

 Table 25.
 On-Demand Part 135 Serious-Injury Accidents for Each Level of Damage, 1995-2004

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed		7	3		2	2	1	2	2	2
Substantial	5	2	9	3	6	3	7	3	1	4
Minor					1					
None		2	2		1		1			



¹⁴ The 6 minor-damage accidents shown in table 27 were the result of collisions with other aircraft that caused at least substantial damage, or serious or fatal injuries.

Table 26.	On-Demand Pa	art 135 Minor-Injury	Accidents for Each	Level of Damage,	1995-2004
-----------	--------------	----------------------	--------------------	------------------	-----------

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed	1	1	5	4		2	1		5	1
Substantial	6	9	9	12	11	12	6	5	12	12
Minor										
None		1								

Table 27. On-Demand Part 135 No-Injury Accidents for Each Level of Damage, 1995-2004

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Destroyed	1	1	1				2	3		2
Substantial	38	39	38	41	41	38	36	29	36	30
Minor	1		1		1	1		2		
None								1		

When airplanes were compared to helicopters, a different pattern emerged. In 2004, a person in an airplane was somewhat more likely to be injured than a person in a helicopter: 63% of the people in airplanes suffered some form of injury in an accident compared with 52% people in helicopters (table 28). Although more people were fatally injured in airplanes than in helicopters in 2004, fatalities represented a greater proportion of the injuries in helicopters (63%).

Table 28. On-Demand Part 135 Accident Injuries by Type of Aircraft in 2004

	Airplane	Helicopter	Total
Fatal	35	29	64
Serious	11	6	17
Minor	5	7	12
Total Injuries	86	46	132
Total Onboard	137	88	225

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Occurrences, Causes, and Factors

The factors underlying on-demand Part 135 accidents are characterized in the data in the same way as for Part 121 accidents: as a sequence of occurrences, each identified with a phase of flight, that describe the events that took place during the accident. Investigators also indicate the causes and factors associated with occurrences. The first occurrence associated with phase of flight describes the initiating event for an accident flight. Appendix C discusses occurrence data and how they are coded by Safety Board investigators.

Table 29 shows first occurrence data by phase of flight for airplanes involved in on-demand Part 135 accidents. Approach or landing accounted for 47% of the airplane accidents and, as shown in table 30, 33% of the fatal and serious airplane accidents in 2004. This pattern was consistent with Part 121 accidents with one notable exception: although most of the injury-producing accidents in Part 121 operations occurred in flight and were typically associated with turbulence, turbulence was rarely cited as a cause or factor in on-demand Part 135 accidents. Loss of control and in-flight encounters with weather were the most frequent initiating events in on-demand Part 135 airplane accidents in 2004, a combination that accounted for more than a third of the accidents.

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Table 29. On-Demand Part 135 Airplanes, First Occurrences by Phase of Flight in 2004

	Takeoff or Climb	Cruise or Descent	Approach or Landing	Maneuver	Standing Taxiing Other	Total
In-flight Encounter with Weather		4	2	1		7
Loss of Control - In-flight	3	1	3			7
In-flight Collision with Object			5			5
Airframe, Component, System Failure	1	1	1			3
On Ground / Water Collision with Object	1		1		1	3
In-flight Collision with Terrain or Water		1	1			2
Loss of Engine Power	2					2
On Ground Encounter with Terrain/Water			2			2
Overrun	1		1			2
Hard Landing			1			1
Loss of Engine Power (Total) Mechanical		1				1
Miscellaneous	1					1
Missing Aircraft					1	1
On Surface Encounter with Weather	1					1
Undershoot			1			1
Wheels Up Landing			1			1
Total	10	8	19	1	1	40

ANNUAL REVIEW OF AIRCRAFT ACCIDENT DATA

Two Thousand

	Takeoff or Climb	Cruise or Descent	Approach or Landing	Maneuver	Taxiing Standing	Other	Total
Fatal	2	4	4			1	11
Serious	1	2	1	1			5
Minor		1	1				2
None	7	1	13		1		22
Total	10	8	19	1	1	1	40

Table 30. 2004 On-Demand Part 135 Airplane Accidents by Severity and Phase of Flight

In 2004, most of the initiating events for on-demand Part 135 helicopter accidents involved in-flight encounters with weather or by loss of engine power (table 31). Most accidents occurred during cruise or decent, and most of the fatal on-demand Part 135 helicopter accidents occurred during that phase of flight (table 32). Only 8 of the 20 helicopter accidents were fatal, and more than half resulted in either minor injuries or no injuries.

	Takeoff or Climb	Cruise or Descent	Approach or Landing	Maneuver or Hover	Standing	Total
In-Flight Encounter with Weather	1	4		1		6
Loss of Engine Power	1	2	1			4
In-Flight Collision with Object		1	1	1		3
In-Flight Collision with Terrain or Water		2				2
Hard Landing	1					1
Loss of Control In-Flight	1					1
Loss of Engine Power (Partial) - Mechanical				1		1
Loss of Engine Power (Total) - Nonmechanical		1				1
Miscellaneous/Other					1	1
Total	4	10	2	3	1	20

Table 31. On-Demand Part 135 Helicopters, First Occurrences by Phase of Flight for 2004

29

	Takeoff or Climb	Cruise or Descent	Approach or Landing	Maneuver Hover	Taxiing Standing	Total
Fatal	1	5		2		8
Serious		1				1
Minor	1	2				3
None	2	2	2	1	1	8
Total	4	10	2	3	1	20

Table 32. 2004 On-Demand Part 135 Helicopter Accidents by Severity and Phase of Flight

In 2004, pilots of on-demand Part 135 accident aircraft were the most frequently cited cause or factor, as shown in table 33, followed by the environment, which was cited in more than half of both airplane and helicopter accidents. Weather was cited in more than 25% of all airplane accidents and 40% of all helicopter accidents. Although aircraft-related causes or factors were cited about equally for airplane and helicopter accidents, powerplants accounted for proportionally more causes or factors in helicopter accidents than in airplane accidents, and structures were cited more frequently for airplanes than helicopters. Because multiple factors in an accident are coded only once at the level of personnel, aircraft, or environment, the sum of the individual percentages may be greater than the broad cause/factor percentage.

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ANNUAL REVIEW OF AIRCRAFT ACCIDENT DATA

	Percent Airplane Accidents	Percent Helicopter Accidents
Personnel	97.6%	100.0%
Pilot	92.7%	90.0%
Others (aboard)		
Others (not aboard)	12.2%	20.0%
Aircraft	24.4%	20.0%
Powerplant/propulsion	2.4%	5.0%
Flight control systems		
Aircraft structure	9.8%	5.0%
Landing gear	7.3%	
Systems and equipment	4.9%	10.0%
Environment	51.2%	55.0%
Weather condition	26.8%	40.0%
Terrain condition	12.2%	15.0%
Light condition	9.8%	30.0%
Object	9.8%	15.0%

Table 33. On-Demand Part 135 Accidents, Top Causes/Factors in 2004

The pattern of causes and factors for on-demand Part 135 accidents in 2004 was consistent with previous years, as shown in tables 34 and 35, although the proportions varied considerably from year to year. Pilots were the most frequently cited cause/factor for on-demand Part 135 accidents, followed by the environment. For both airplanes and helicopters, weather and terrain led the environmental category. Until 2004, the powerplant was consistently the most frequently cited aircraft-related cause or factor for helicopters. In 2004, the powerplant, systems and equipment, and landing gear were cited in almost equal numbers for airplane accidents. Note that airport facilities and navigation aids were rarely cited as a cause or factor in helicopter accidents. These patterns are consistent with Part 121 data; however, aircraft-related causes/factors were cited less frequently in on-demand Part 135 accidents than in Part 121 accidents, and the recent increase in environment-related causes and factors in Part 121 accidents was only evident in 2004 on-demand Part 135 helicopter accidents.

	2000	2001	2002	2003	2004
Personnel					
Pilot	80.0%	84.3%	80.5%	80.0%	92.7%
Others (aboard)					
Others (not aboard)	23.3%	15.7%	24.4%	15.6%	12.2%
Aircraft					
Powerplant/propulsion	18.3%	11.8%	4.9%	6.7%	2.4%
Flight control systems		2.0%		2.2%	
Aircraft structure	3.3%	7.8%		4.4%	9.8%
Landing gear	5.0%	9.8%	7.3%	8.9%	7.3%
Systems and equipment	8.3%	2.0%	2.4%	4.4%	4.9%
Environment					
Weather condition	36.7%	39.2%	31.7%	26.7%	26.8%
Terrain condition	31.7%	19.6%	19.5%	28.9%	12.2%
Light condition	15.0%	15.7%	14.6%	15.6%	9.8%
Object	8.3%	11.8%	4.9%	6.7%	9.8%
Airport/airways facilities, aids	11.7%	3.9%	4.9%		2.4%

Table 34. On-Demand Part 135 Airplane Accidents, Top Causes/Factors, 2000-2004

Table 35. On-Demand Part 135 Helicopter Accidents, Top Causes/Factors, 2000-2004

	2000	2001	2002	2003	2004
Personnel					
Pilot	70.6%	55.6%	100.0%	86.4%	90.0%
Others (aboard)		5.6%		4.5%	
Others (not aboard)	17.6%	16.7%	13.3%	4.5%	20.0%
Aircraft					
Powerplant/propulsion	35.3%	22.2%	13.3%	22.7%	5.0%
Flight control systems		5.6%			
Aircraft structure		5.6%		4.5%	5.0%
Landing gear		5.6%			
Systems and equipment		5.6%	6.7%	13.6%	10.0%
Environment					
Weather condition	35.3%	22.2%	26.7%	27.3%	40.0%
Terrain condition	29.4%	38.9%	26.7%	18.2%	15.0%
Light condition	17.6%	5.6%	20.0%	4.5%	30.0%
Object	17.6%		13.3%	9.1%	15.0%
Airport/airways facilities, aids					5.0%

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ANNUAL REVIEW OF AIRCRAFT ACCIDENT DATA

Scheduled Part 135 Accidents

Scheduled Part 135 operations represent a small segment of scheduled air carrier operations, accounting for less than 1.5% of total air carrier flight hours in 2004. Four accidents occurred in 2004, all in Alaska and resulting in no injuries.¹⁵

- On February 10, 2004, a Cessna 208B airplane sustained substantial damage when it collided with snow-covered terrain after it departed the runway and nosed over during the takeoff roll at the Toksook Bay Airport, Alaska. The airplane was operated as flight 2821 by Grant Aviation, Inc., Anchorage, Alaska. The pilot and 6 passengers were not injured.
- On April 4, 2004, an amphibious Grumman G21 airplane sustained substantial damage when the left main landing gear collapsed following a loss of control while landing at the Unalaska Airport, Alaska. The two pilots and seven passengers were not injured. The airplane was being operated as flight 325 by Peninsula Airways, Anchorage, Alaska, doing business as PenAir.
- On September 17, 2004, a Piper PA-31-350 airplane sustained substantial damage when it landed on a gravel-surfaced runway with the landing gear retracted at the Minchumina Airport, located about 40 miles north-northeast of Telida, Alaska. The airplane was being operated as flight 147 by Everts Air Alaska, Fairbanks, Alaska. The pilot and sole passenger were not injured.
- On October 11, 2004, a Cessna 207 airplane operated by Hageland Aviation Services as flight 63 sustained substantial damage when it struck a bird while on final approach to land at the Chefornak Airport, Alaska. The pilot and two passengers were not injured.

Because both the number of scheduled Part 135 accidents and the number of people involved in those accidents is small each year, accident and injury data vary over the years (figure 13). Although the relatively few scheduled Part 135 accidents every year make stable patterns in the data difficult to discern, the number of scheduled Part 135 accidents and injuries declined overall from 1995 through 2004.

Three of the accidents occurred during approach and landing, and the fourth occurred during takeoff and climb. In all the accidents except the bird strike, the flight crew was cited in the probable cause in terms of planning and decision-making, supervision, or failing to execute a procedure.

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¹⁵ Over half of all scheduled Part 135 operators were certificated in Alaska in 2004, which may account for the preponderance of accidents in that state. See *Aviation Safety in Alaska*, Safety Study NTSB/SS-95-03 (Washington, DC: National Transportation Safety Board, 1995).



Figure 13. Scheduled Part 135 Accidents and Number People Injured, 1995-2004

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ANNUAL REVIEW OF AIRCRAFT ACCIDENT DATA



APPENDIX A: 2004 AIR CARRIER ACCIDENT DATA

	ght			Tow	/eillance					the between	gni											
	Phase of Fli	Standing		Taxi - Pushback ⁷	he inadequate sun	Descent - Norma			Landing - Roll	uting factors were uneven transition t	Taxi - From Land	night condition.	h Cruise		h Cruise						Landing	
	First Occurrence	Miscellaneous/Other		On Ground/Water Collision with Object	ie, the dark night, and t	Altitude	Deviation, Uncontrolled		l On Ground/Water Encounter with Terrain/Water	e landing gear. Contrib tional factors were the	On Ground/Water Collision with Object	n the accident was the	In-flight Encounter with Weather		In-flight Encounter with Weather						Hard Landing	
	Total Fatalities	0	irked airplane	0	oarked airplan	C	0		0	llapse of nose nponent. Addi	0	ne. A factor ii	0		0		0		0		0	7
4	Accident Severity	Damage	impacting a pe	Damage	tors were the p	Iniury	ę mįm		Damage	ne resulting co crosswind con	Damage	and the airpla	Injury		Injury		Damage		Damage		Major	
ar 2004	Highest Injury	None	bsequently i	None	hback. Fact	Serious	2000		None	grass, and th nd the high (None	e fuel truck	Serious		Serious		None				Serious	fellows to the sure
alendar Ye	Damage to Aircraft	Substantial	its tug, and su	Substantial	during the pus	None			Substantial	o a stop in the (ie crosswind, a	Substantial	sion between th	None		None		Substantial		Substantial		Destroyed	tan and a state of the state of
Accidents in Ca	Aircraft Type	Saab-Scania AB (Saab) 340A	ge cart separating from	Saab-Scania AB (Saab) Saab 340B	ne Push Tug Operator	Boeina 757-200			Beech 1900D	runway after coming t ne landing roll due to th	Beech 1900D	ie, resulting in the collis	Boeing 737-300	the flight attendant.	Boeing 737-700		Fokker F27-500		Boeing DC-10-30		ATR 72	the second second second
Part 121 ,	Operator of Aircraft	Shuttle America, 3 DBA US Airwarys Express	sulted in the baggag	Mesaba Aviation	es not followed by th	United Airlines		ce.	Air Midwest Airlines, DBA US Airways Express	to taxi back onto the onal control during the	Colgan Air, DBA I US Airways Express	with a taxiing airplan	Southwest Airlines	sulted in the injury to	Southwest Airlines		Federal Express		Challenge Air Cargo		Executive Airlines, DBA American Eagle	and the second sec
	Location	l Pittsburgh, PA	E-hitch pin, which re	Romulus, MI	ed and the procedure	Janesville, WI		convective turbulen	Manhattan, KS	n due to his attempt t y to maintain directic ie soft grass.	Windsor Locks, CT	maintain clearance v	St. Louis, MO	turbulence which res	Beach Haven, NJ	uring cruise flight.	Melo, Uruguay		Bogota, Colombia		San Juan, PR	the second se
	Type of Operation	Passenger anc Cargo	e baggage cart	Passenger	ut not maintain.	Passenger	1 43301901	encounter with	Passenger	proper decisior ne pilot's inabilit nt, as well as th	Passenger	iver's failure to	Passenger	encounter with	Passenger	th turbulence d	Cargo		Cargo		Passenger	line to corecuto
	Registratio n Number	N158SD	tailure of the	N420XJ	visual looko	N516UA		unexpected	N155ZV	e captain's irr el steering, th vay paveme	N149CJ	fuel truck dr	N662SW	inadvertent	N448WN	encounter wi	N715FE		N189AX		N438AT	ontointo foi
endix A	Date	February 1, 2004	Probable Cause: The	February 24, 2004	Probable Cause: The	March 1, 2004		Probable Cause: The	March 15, 2004	Probable Cause: The inoperative nose when the grass and the run.	April 1, 2004	Probable Cause: The	April 10, 2004	Probable Cause: The	April 14, 2004	Probable Cause: An	April 27, 2004	Probable Cause:	April 28, 2004	Probable Cause:	May 9, 2004	Deshable Calleo: The

36

Appe

oendix A				Part 121	Accidents in Cc	ılendar Yec	ar 2004	1			
Date	Registratio n Number	Type of Operation	Location	Operator of Aircraft	Aircraft Type	Damage to Aircraft	Highest Injury	Accident Severity	Total Fatalities	First Occurrence	Phase of Flight
May 26, 2004	N573AA	Passenger	Near St. Louis, MO	American Airlines	McDonnell Douglas DC-9-82 (MD-82)	None	Serious	Injury	0	Altitude Deviation, Uncontrolled	Descent
Probable Cause: The	unexpected	encounter with	convective turbulenc	se which resulted in	a flight attendant being	i injured.					
June 4, 2004	N757LV	Passenger	Liberal, KS	Southwest Airlines	Boeing 737-7H4	None	Serious	Injury	0	In-flight Encounter with Weather	Cruise
Probable Cause: The	adverse we	ather encounter	red during cruise fligh	it by the flight crew	and the flight attendant	not being restra	ained. A co	ontributing facto	r was the co	invective activity.	
July 15, 2004	N585AA	Passenger	Sheridan, IL	American Airlines	McDonnell Douglas DC-9-82	None	Serious	Injury	0	In-flight Encounter with Weather	Descent
Probable Cause: The	convection i	induced turbule	nce and the flight atte	andant not being re	strained.						
July 17, 2004	N812AW	Passenger	Flat Rock, VA	America West Airlines	Airbus Industrie A319	None	Serious	Injury	0	In-flight Encounter with Weather	Descent - Normal
Probable Cause: An	nadvertent e	ncounter with tu	urbulence in clouds d	uring descent.							
July 21, 2004	N995CA	Passenger	Snow Hill, VA	Comair	Bombardier CL-600	None	Serious	Injury	0	Miscellaneous/Other	Maneuvering
Probable Cause: The	pilot's exces	ssive maneuveri	ing in response to a 1	TCAS alert, which r	esulted in a serious inju	ry to the flight a	ittendant.				
July 25, 2004	N797AN	Passenger	Miami, FL	American Airlines	Boeing 777	None	Serious	Injury	0	In-flight Encounter with Weather	Cruise
Probable Cause: The	in-flight enc	ounter with unfo	precasted clear air tur	bulence.							
August 13, 2004	N586P	Cargo	Florence, KY	Air Tahoma	Convair Div. of Gen. Dynamics CV-340 (580)	Destroyed	Fatal	Major	-	Loss of Engine Power(Total) - Nonmechanical	Approach
Probable Cause: Fue distraction during the characteristics were c	l starvation r flight, and his aused by a fu	esulting from th s lateinitiation of uel imbalance.	ie captain's decision r f the in-range checklis	not to follow approv st. Further contribu	red fuel crossfeed proce ting to the accident was	dures. Contribution flight crew's	ting to the s failure to	accident were t monitor the fuel	he captain's gauges anc	inadequate preflight pla I to recognize that the ai	
August 29, 2004	N810AE	Passenger	Clyde, NY	American Eagle Airlines	Embraer EMB-135KL	None	Serious	Injury	0	In-flight Encounter with Weather	Cruise
Probable Cause: An	unexpected e	encounter with c	clear air turbulence.								
August 30, 2004	N742RW	Cargo	El Paso, TX	Custom Air Transport	Boeing 727-2M7	Substantial	None	Damage	0	Dragged Wing,Rotor,Pod,Float Or Tail/Skid	Approach - VFR Pattern - Final Approach
Probable Cause: The	first officer's	failure to maint	tain aircraft control.	Contributing factors	were the captain's dela	iyed remedial a	ction and th	le crosswind.			
September 13, 2004	N601WN	Passenger	Los Angeles, CA	Southwest Airlines	Boeing 737-3H4	None	Serious	Injury	0	Vortex Turbulence Encountered	Approach
Probable Cause: The	flight's enco	unter with the w	vake turbulence from	a preceding heavy	airplane while on appro	ach.					
September 19, 2004	N601FE	Cargo	Memphis, TN	Federal Express	Boeing MD-11	Substantial	None	Damage	0	Hard Landing	Landing - Flare/Touchdown
Probable Cause: The selected. contrary to E	pilot's over-l	rotation during a	a go-around maneuve uidance.	er initiated because	e of a bounced landing.	The go-around	maneuver	was initiated at	a low speec	I and high pitch angle, a	nd after reverse thrust wa

37

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Appendix

Part 121 Accidents in Calendar Year 2004

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Date	Registratic n Number	Type of Operation	Location	Operator of Aircraft	Aircraft Type	Damage to Aircraft	Highest Injury	Accident Severity F	Total Fatalities	First Occurrence	Phase of Flight
September 29, 2004	N109DL	Passenger	Caribbean Sea,	Delta Air Lines	Boeing 767-232	None	Serious	Injury	10	n-flight Encounter with t Neather	Cruise - Normal
Probable Cause: An	inadvertent	encounter with s	severe turbulence dur	ring cruise, which re	esulted in a flight attends	ant being injure	.pg				
October 19, 2004	N875JX	Passenger	Kirksville, MO	Corporate Airlines	British Aerospace Jetstream 32	Destroyed	Fatal	Major	131	n-flight Collision with / Dbject	Approach
Probable Cause: The equired visual cues v Contributing to the acr assured based upon s	e pilots' failu vere availab cident was t seeing only t	re to follow estal ile (which contin he pilots' failure the airport appro	blished procedures al ued unmoderated unt to make standard cal pach lights. The pilots	nd properly conduc til the airplane struc llouts and the curre unprofessional be	t a nonprecision instrum k the trees) and their fai nt Federal Aviation Reg havior during the flight a	nent approach a ilure to adhere julations that all and their fatigue	at night in IN to the estat low pilots to e likely conti	AC, including thei dished division of descend below 1 ibuted to their de	ir descent bu if duties betw the MDA int egraded per	elow the minimum desc veen the flying and nonf o a region in which safe formance.	ent altitude (MDA) before flying (monitoring) pilot. e obstacle clearance is not
October 20, 2004	N709CK	Cargo	Lake Michigan,	Kalitta Air	Boeing 747-132	Substantial	None	Damage	0		
Probable Cause: The he disk. The second maintenance personn	: number on stage turbin el.	le engine separa e vanes contact	ated from the airplane ed the second stage i	during climb due tu turbine disk due to	o the uncontained separ the operator's inadequa	ration of a porti. ite inspection of	on of the se f the high pr	cond stage turbin essure turbine m	ne disk rim a nodule and t	after the second stage tu he improper repair of th	
October 25, 2004	N376AE	Passenger	Fort Worth, TX	American Eagle Airlines	Saab-Scania AB (Saab) SF-340B	None	Serious	Injury	0	Propeller/Rotor	Taxi - Pushback/Tow
Probable Cause: The ailure to properly use	equipment.	sonnel's failure	to maintain clearance	e from the propeller.	. Contributing factors w	ere the ground	personnel's	s failure to comply	y with proce	dures/directives and the	
October 27, 2004	N592ML	Passenger	Philadelphia, PA	Mesa Airlines, DBA US Airways Express	Bombardier CL-600- 2B19	Substantial	Minor	Damage	0	On Ground/Water Collision with Object	Taxi - To Takeoff
Probable Cause: The	flightcrew's	s misjudged clea	arance from a parked	airport vehicle whil	le taxiing. A factor was i	the vehicle ope	erator's impr	oper decision to	park within	a taxiway safety area.	
Vovember 13, 2004	N305CE	Passenger	Milwaukee, WI	Chicago Express Airlines, DBA ATA Connection	Saab-Scania AB (Saab) 340B	None	Serious	Injury	0	Propeller/Rotor	Standing - Engine(s) Operating
Probable Cause: Fail	ure of the ra	amp employee to	o maintain clearance	to the rotating prop	eller resulting in inadver	rtent contact wi	ith a propelle	er blade.			
December 16, 2004	N748CC	Cargo	Ontario, Canada	Air Cargo Carriers	Short Brothers SD3-60	Destroyed	Serious	Major	0		
Probable Cause:											
December 20, 2004	N402A	Passenger	Providence, RI	American Airlines	McDonnell Douglas MD-82	Substantial	None	Damage	0	On Ground/Water . Collision with Object	Taxi - Pushback/Tow
Probable Cause: The	vehicle driv	ver's failure to m	laintain directional cor	ntrol, which resulted	d in a collision with the a	airplane during	push-back.	A factor was the	e icy ramp al	rea.	
Jecember 29, 2004	N506MJ	Passenger	Austin, TX	Mesa Airlines	Bombardier CL-600- 2C10	None	Serious	Injury	0	Miscellaneous/Other (Other

39			he		the				
	Phase of Flight	Takeoff - Roll/Run	ional control during th	Landing - Roll	trol and substantial sident type airplane, t	Landing - Flare/Touchdown		Approach - VFR Pattern - Final Approach	
	First Occurrence	Loss of Control - On Ground/Water	ulted in a loss of directi f.	Loss of Control - On Ground/Water	ssulted in a loss of con f experience in the acc	Wheels Up Landing		In-flight Collision with Object	
	Total Fatalities	0	it, which res	0	ilot, which re pilot's lack c	0		0	
04	Highest Injury	None	swind componer ot's failure to abo	None	n of the second p nan, the second	None	olane.	None	
ar Year 20	Damage to Aircraft	Substantial	monstrated cros way, and the pile	Substantial	quate supervisior npany check airr	Substantial	amage to the air	Substantial	
ents in Calend	Aircraft Type	Cessna 208B	ded the airplane's de crosswind, an icy run	Grumman G21	(check) pilot's inadec on training by the cor	Piper PA-31-350	ding and structural da	Cessna 207	
ed Part 135 Accide	Operator of Aircraft	Grant Aviation Inc.	f into a crosswind that excee ing to the accident were the	Peninsula Airways, DBA PenAir	the landing roll, and the first t's improper upgrade/transiti	Tatonduk Outfitters LTD., DBA Everts Air Alaska	iich resulted in a gear-up lan	Hageland Aviation	
Schedul	Location	Toksook Bay, AK	ision to initiate a takeoflectory over. Factors contribut	Unalaska, AK	the second pilot during lent are the second pilo a crosswind.	Telida, AK	nd the landing gear, wh	Chefornak, AK	final approach to land.
	Type of Operation	Passenger	ite planning and dec vith terrain and nose	Passenger	und loop/swerve by ciated with the accic aining process, and	Passenger	-in-command to exte	Passenger	n with a bird while or
	Registration Number	N1276P	e pilot's inadequa	N22932	e inadvertent gro ie. Factors asso reillance of the tr	N41185	ailure of the pilot-	N5277J	e in-flight collisior
opendix A	Date	February 10, 2004	Probable Cause: The takeoff roll, and subse	April 4, 2004	Probable Cause: The damage to the airplan operator's lack of surv	September 17, 2004	Probable Cause: A fa	October 11, 2004	Probable Cause: The

App

On-Demand Part 135 Accidents in Calendar Year 2004

Phase of Flight	Maneuvering	sociated with	Approach - Circling (IFR)	aircraft	Climb	the airplane. A			Cruise	trol.	Cruise - Normal	r and ydraulic relief 's failure to	Takeoff - Initial Climb			nk and the
First Occurrence	In-flight Encounter with Weather	rain. Factors as	In-flight Encounter with Weather	The degraded	Miscellaneous/ Other	separation from			In-flight Collision with Object	of directional con	In-flight Encounter with Weather	a runway overrur dition; an open h ite, the flightcrew	Loss of Engine Power			ding gear bellcra
Total Fatalities	0	t collision with ter	0	and hard landing.	0	ling to its in-flight	-		0	subsequent loss c	0	which resulted in in a low fuel con ergency drag chu	0		0	failure of the lan
Highest Injury	Serious	ulted in an in-fligh	None	a premature stall a	None	was secured lead	Fatal		None	tor in-flight, and s	Serious	ncy procedures, v g, which resulted n unactivated em	Minor	leployed.	None	ed in an overload
Damage to Aircraft	Substantial	errain, which resu	Substantial	hich resulted in a	Substantial	t the cabin door v	Destroyed		Substantial	striking the tail ro	Substantial	sscribed emerger g/decision makin brake system, ar	Substantial	loats not being d	Substantial	ear, which result
Aircraft Type	Piper PA-31- 350	clearance from te	Cessna 421C	airframe icing, wl	Beech E-90	klist to verify that	Piper PA-32R- 300	sons.	Bell 206-L4	g in the winglet s	Gates Learjet 25B	ilure to follow pre in-flight planning erative (normal)	Bell 206L-3	the emergency f	Cessna 402A	t main landing ge
Category	Airplane	ure to maintain o	Airplane	compensate for	Airplane	fore takeoff chec	Airplane	ndetermined reas	Helicopter	g cracks resultin	Airplane	ne flightcrew's fa ew's inadequate ors were an inop itions/events.	Helicopter	uting factor was	Airplane	dings on the righ
Operator of Aircraft	Larrys Flying Service	tions, and his fail	Scenic Aviation	landing flare to	Tidewater Aero	he airplane's bet	Ameriflight	ous terrain for ur	Rotorcraft Leasing	lue to pre-existin	Aztec Captital, DBA Skylink Jets	le landing, and that are the flighter Additional factor rew due to cond	Petroleum Helicopters	asons. A contrib	King Airlines	ed high side loa
Location	Koyukuk, AK	e weather condit	Window Rock, AZ	e airspeed in the or.	Galesburg, IL	complying with t	Big Pine, CA	ce with mountain	Patterson, LA	er's left winglet c	Fort Lauderdale, FL	tance/speed whi I with the accider nance personne ced on the flightc	W. Cameron 149, GM	undetermined rea	Peach Springs, AZ	down that impar
Type of Operation	Cargo	flight into advers ather conditions.	Passenger and Cargo	naintain adequat contributing fact	Passenger	e preflight by not d.	Cargo	naintain clearan	Passenger	on of the helicopt	Passenger	I's misjudged dis actors associatec company mainte and pressure pla	Passenger	ie power due to	Passenger	e flare and touch
Registration Number	N45008	pilot's continued and whiteout wea	N911EA	pilot's failure to r frame ice was a	N48TA	pilot's inadequat r was not secure	N8701E	e of the pilot to r	N207RT	in-flight separatio	N24RZ	pilot in command tith a building. Fa maintenance by brake system, a	N81SP	rtial loss of engir	N99AT	pilot's inadequat
Date	January 2, 2004	Probable Cause: The the accident were fog a	January 3, 2004	Probable Cause: The performance due to air	January 8, 2004	Probable Cause: The actor was that the doo	January 21, 2004	Probable Cause: Failu	January 28, 2004	Probable Cause: The	February 20, 2004	Probable Cause: The subsequent collision w valve, and inadequate angage the emergency	March 6, 2004	Probable Cause: A pa	March 9, 2004	Probable Cause: The collapse of that gear.

	Phase of Flight	Approach	and collapse of	Approach - FAF/Outer Marker To Threshold (IFR)		Landing - Roll	were a snow	Cruise - Normal	s, the pilot's	Cruise		Cruise			
	First Occurrence) Airframe/Comp onent/System Failure/Malfunc tion	ing undetected a) Loss of Contro - In-flight	.bu) On Ground/Water Encounter with Terrain/Water	to the accident	4 In-flight Encounter with Weather	 night conditions 	In-flight Collision with Terrain/Water		1 In-flight Encounter with Weather		0	
	Total Fatalities		stuator mount go		quent hard landii		tors contributing	,	ors were the dark	1	rain.	`	.ound.		
004	Highest Injury	None	t main landing ac	None	all and the subse	None	landing roll. Fac	Fatal	Contributing fact le EMS mission.	Fatal	olled flight into ter	Fatal	mpact with the gr	None	
ndar Year 2	Damage to Aircraft	Substantial	a crack in the lef	Substantial	n inadvertent sta	Substantial	snow during the ort.	Destroyed	rain clearance.(f the nature of th	Destroyed	esulted in contro	Substantial	nd subsequent ir	Substantial	
nts in Caler	Aircraft Type	Beech BE90	nnel resulting in	Gates Learjet 35A	nich resulted in a	Piper PA-31T3	ding with drifted litions at the airp	Bell 407	g to maintain teri oilot as a result o	Sikorsky S76A++	reasons, which r	Mitsubishi MU- 2B-36	ertent stall/spin a	Cessna 402B	
35 Accider	Category	Airplane	intenance perso	Airplane	medial action, wł	Airplane	the airplane colli tnd flat light conc	Helicopter	l in the pilot failin induced by the p	Helicopter	or undetermined	Airplane	ulted in an inadve	Airplane	
nand Part 1	Operator of Aircraft	Execstar Aviation	by company ma led.	Airnet Systems	ain's delayed rei	Cape Smythe Air Service	hich resulted in on the runway, a	Med-Trans, DBA CareStar	r, which resulted dete the mission	ERA Aviation	pter's descent fo	Royal Air Freight	sons, which resu	Tropic Air Charters	
On-Den	Location	Fort Lauderdale, FL	ling gear system or attachment fail	Utica, NY	ed, and the capt	Kaktovik, AK	ain for landing, w ccumulate snow	Pyote, TX	adverse weathe pressure to comp	Gulf of Mexico	l arrest the helico	Pittsfield, MA	ndetermined rea	Walker's Cay, Bahama	
	Type of Operation	Passenger	ection of the lanc when the actuat	Cargo	o maintain airspe	Passenger	of unsuitable terr lure to remove a	Passenger	it encounter with anning, and the p	Passenger	ire to identify and	Cargo	craft control for u	Cargo	
	Registration Number	N11FL	e inadequate insp uring landing roll	NB00AW	e copilot's failure t	N223CS	e pilot's selection ort personnel's fai	N502MT	e pilot's inadverter reparation and pl	N579EH	flight crew's failu	N201UV	pilot's loss of air	N269JH	
dix A	Date	March 13, 2004	Probable Cause: The the left landing gear d	March 19, 2004	Probable Cause: The	March 21, 2004	Probable Cause: The covered runway, airpo	March 21, 2004	Probable Cause: The inadequate preflight pr	March 23, 2004	Probable Cause: The	March 25, 2004	Probable Cause: The	March 31, 2004	Probable Cause:
Append															

On-Demand Part 135 Accidents in Calendar Year 2004

Phase of Flight	Cruise	ouds and rain,	Cruise - Normal	liverted	Maneuvering	sociated with	Takeoff - Initial Climb		Cruise	d not deploy. to utilize the	Approach - VFR Pattern - Base Turn	fly to the	Missed Approach (IFR)	errain. Factors Additional ince abuse
First Occurrence	In-flight Encounter with Weather	ng terrain, low clo	In-flight Collision with Terrain/Water	nt planning, his d	In-flight Encounter with Weather	ding. Factors as	Loss of Control - In-flight		Loss of Engine Power(Total) - Nonmechanical	/ float system dic illure of the pilot t	Loss of Control - In-flight	pilot's failure to	In-flight Collision with Object	h tree-covered te light operations iis known substa
Total Fatalities	0	ccident were risir	-	adequate prefligh	-	subsequent land	0	÷	0	n the emergency onnel, and the fa	~	tors included the	-	flight collision witi oilot instrument fl ind follow-up of h
Highest Injury	Serious	Factors in the a	Fatal	vere the pilot's in	Fatal	f control during a	None	g with the ground	None	le helicopter whe laintenance pers	Fatal	with terrain. Fac	Fatal	esulted in an in-f uthorized single p ation of the pilot a
Damage to Aircraft	Destroyed	ntainous terrain.	Substantial	ributing factors v	Substantial	tation and loss of	Substantial	left wing collidin	Substantial	submersion of th ts by company m	Destroyed	sequent impact	Destroyed	cedures, which r by allowing una medical certifica
Aircraft Type	Piper PA 28- 161	ollision with mou	Bell 206L-1	clearance. Cont	Bell 206L-3	spatial disorient	Cessna U206F	ch resulted in the	Aerospatiale AS-350B2	n a ditching and emergency float	Mitsubishi MU- 2B-60	tent stall and sub	Beech C-45H	sed approach pro iny management AA's inadequate
Category	Airplane	d in an in-flight co	Helicopter	maintain terrain	Helicopter	ns (IMC), and his	Airplane	initial climb, whic	Helicopter	which resulted i echanism for the	Airplane	ed in an inadver	Airplane	e published miss ndards of compa cation, and the F
Operator of Aircraft	Above It All, DBA Island Hoppers	ions that resulted	Air Evac EMS, DBA Air Evac Life Team	d in his failure to	Air Logistics of Alaska	ological condition d terrain.	Smokey Bay Air	n during takeoff-	Temsco Helicopters	termined reason, ical activation m	Epps Air Service	urn, which result	Bellair	ot adhering to th ent operating sta ounter cold medi
Location	Holoaloa, HI	e weather condit a.	Boonville, IN	on which resulte	Deadhorse, AK	istrument meteor nd snow-covered	Nanwalek, AK	etermined reaso	Skagway, AK	light for an under ng of the mechan	Ferndale, MD	l during a sharp t I back towards it	Kodiak, AK	procedures by n and the insuffici l, and over the co
Type of Operation	Passenger	flight into advers geographic area	Passenger	planning/decisi	Passenger	VFR flight into in onditions, fog, a	Passenger	ontrol for an und	Passenger	er during cruise f e improper riggir nergency floats.	Cargo	naintain airspeed t course reversa	Cargo	ollow proper IFR ceiling, fog, rain, cocaine, alcoho
Registration Number	N8198A	oilot's continued i miliarity with the	N137AE	oilot's inadequate night conditions.	N130AL	bilot's continued '	N35860	s of directional c	N60618	s of engine powe the accident wer to activate the er	N755AF	oilot's failure to m g, and his abrup	N401CK	oilot's failure to fo dent were a low o impairment from
Date	April 18, 2004	Probable Cause: The pand the pilot's lack of fa	April 20, 2004	Probable Cause: The pattention, and the dark	April 30, 2004	Probable Cause: The probable cause the probable accident are flat light	May 2, 2004	Probable Cause: A los	May 11, 2004	Probable Cause: A los Factors contributing to electrical firing system t	May 14, 2004	Probable Cause: The pintended point of landin	June 14, 2004	Probable Cause: The p contributing to the accid factors were the pilot's i

ndix A			On-Derr	nand Part 1.	35 Accider	nts in Caler	ndar Year 2	004			
Date	Registration Number	Type of Operation	Location	Operator of Aircraft	Category	Aircraft Type	Damage to Aircraft	Highest Injury	Total Fatalities	First Occurrence	Phase of Flight
June 24, 2004	N5006F	Passenger and Cargo	Vermillion Bay, LA	American Helicopters	Helicopter	Bell 206-L1	Destroyed	Fatal	π Π	n-flight Encounter with Weather	Cruise
Probable Cause: The preparation and planni	pilot's continued ng.	flight into adverse	e weather conditi	ions resulting in a	a loss of control.	Contributing fac	tors were the pre	evailing thunderst	torms and the pil	ot's inadequate i	n flight
June 30, 2004	N432FA	Passenger	Green Bay, WI	Frontline Aviation	Airplane	Beech 200	Substantial	None	0	Loss of Engine Power	Takeoff - Initial Climb
Probable Cause: The	loss of engine po	ower for an undet	ermined reason a	and the pilot's pre	emature retractio	on of the landing	gear after takeof	÷			
July 2, 2004	N280AT	Passenger	Tocumen, Panama	Air Trek	Airplane	Israel Aircraft Industries 1124	Destroyed	Fatal	2		
Probable Cause:											
July 8, 2004	N196BH	Passenger	Hilo, HI	Blue Hawaiian Helicopters	Helicopter	Eurocopter AS350 B2	Substantial	Minor	0	In-flight Encounter with Weather	Cruise
Probable Cause: The were contributing facto	pilot's inadequat rs.	e planning/decisio	on by his VFR flig	ght into IMC, and	his failure to ma	aintain obstacle o	learance which r	esulted in an in-fl	light collision with	n a tree. A low c	eiling and fog
July 11, 2004	C-GLHQ	Passenger and Cargo	Nome, AK	Prism Helicopters	Helicopter	Hughes 369D	Substantial	None	0	Miscellaneous/ Other	Standing
Probable Cause: The with the accident was t	pilot's inadequat the gusty wind co	e compensation fo ondition.	or wind condition	is while the helico	opter was standi	ng, which resulte	ed in the coasting	l main rotor blade	e contacting the t	ail boom. A fact	or associated
July 12, 2004	N91MH	Passenger	Peach Springs, AZ	Maverick Helicopter	Helicopter	Eurocopter France AS350 B2	Substantial	None	0	Loss of Control - In-flight	Takeoff - Initial Climb
Probable Cause: The collision with the groun	pilot's selection (id. Also causal w	of downwind take vas the pilot's failt	off direction and i ure to maintain m	improper use of t ain rotor rpm.	the collective col	ntrol prior to reac	thing translationa	il lift, which result	ed in a settling w	ith power conditi	
July 13, 2004	N503MT	Passenger	Newberry, SC	Med-Trans, DBA Regional One	Helicopter	Bell 407	Destroyed	Fatal	4	In-flight Encounter with Weather	Takeoff - Initial Climb
Probable Cause: The	pilot's failure to r	naintain terrain cl	earance as a res	ult of fog conditic	ons. A contributir	ng factor was ina	dequate weather	and dispatch infi	formation relayed	to the pilot.	
July 14, 2004	N277LF	Passenger	Louie Lake, ID	CJ Systems Aviation Group	Helicopter	Bell 222U	Substantial	None	0	Hard Landing	Takeoff - Aborted
Probable Cause: The	failure of the pilo	ot to maintain roto	r rpm and his ina	dequate recover	y from a bounce	d landing. Facto	rrs contributing to	the accident incl	luded the tailwind	d condition and th	
July 21, 2004	N133RT	Passenger	East Cameron 13, GM	Omni Energy Services	Helicopter	Bell 206B	Substantial	Minor	0	Loss of Engine Power	Cruise
Probable Cause: The personnel's improper n	loss of engine po naintenance reco	ower due to fuel e ords, disregard for	xhaustion. Conti company proce	ributing factors w dures, and the in	rere the fuel qua	intity gauge's imp illance by compa	proper fuel level i ny personnel.	ndication, missing	g instrument plac	ard, company m	aintenance

43

Appen

On-Demand Part 135 Accidents in Calendar Year 2004

Phase of Flight	Cruise	departed the	Landing - Flare/Touchdo wn		Approach - VFR Pattern - Final Approach		Approach - VFR Pattern - Final Approach		Cruise	nous terrain	Cruise	the dark night	Maneuvering	
First Occurrence	Airframe/Comp onent/System Failure/Malfunc tion	as the box which	Wheels Up Landing	erted attention.	Undershoot		In-flight Collision with Object	the powerlines.	In-flight Collision with Terrain/Water	ons and mountai	In-flight Encounter with Weather	ntainous terrain,	Loss of Engine Power(Partial) - Mech Failure/Malf	pter.
Total Fatalities	0	ributing factor wa	0	as the pilot's dive	0	ion with terrain.	0	o accident were	2	ark night conditi	2	t route over mou	0	ing of the helicol
Highest Injury	None	the door. A cont	None	h the accident w	None	ubsequent collisi	None	contributing the t	Fatal	ainous terrain. D	Fatal	to take the direc	None	overnor and ditch
Damage to Aircraft	Substantial	flight opening of	Substantial	or associated wit	Substantial	indershoot and s	Substantial	anding. A factor	Destroyed	lision with mount	Destroyed	nproper decision	Substantial	atic line on the go
Aircraft Type	Cessna 208B	e subsequent in-	Cessna 402C	o landing. A fact	Piper PA-18	h resulted in an u	Cessna U206G	sulted in a hard la	Beech BE-99	n the in-flight col	Bell 407	were the pilot's ir EMS mission.	Bell 206B3	a loose pneum
Category	Airplane	or to flight and th	Airplane	rertent wheels u	Airplane	of landing, whic	Airplane	proach which res	Airplane	which resulted i	Helicopter	tributing factors vie nature of the E	Helicopter	ne power due to
Operator of Aircraft	Superior Aviation	hed properly pric	Arctic Circle Air	sulted in an inadv	Gary Lee Bishop	approach phase	Brooks Seaplane Service	lines on final ap	Alpine Air	ce during cruise,	Jeflyn Aviation, DBA Access Air	ous terrain. Con t as a result of th	Heliworks	rtial loss of engir
Location	Big Rapids, MI	go door was latc	Huslia, AK	g gear, which res	Palmer, AK	during the final	Rose Lake, ID	e with the power	Neihart, MT	e terrain clearan	Battle Mountain, NV	e from mountain luced by the pilo	Panama City, FL	sulting in the pa
Type of Operation	Cargo	erify that the car. contal stabilizer.	Cargo	xtend the landing	Cargo	distance/altitude	Passenger	naintain clearanc	Passenger and Cargo	naintain adequat	Passenger	naintain clearanc e the mission inc	Passenger	nce inspection re
Registration Number	N1037N	oilot's failure to v d struck the horiz	NSOOEN	oilot's failure to e	N645RF	oilot's misjudged	N9752Z	oilot's failure to n	N199GL	oilot's failure to n rs.	N2YN	oilot's failure to n ssure to complet	N107PH	equate maintena
Date	August 4, 2004	Probable Cause: The cargo compartment and	August 4, 2004	Probable Cause: The	August 7, 2004	Probable Cause: The	August 13, 2004	Probable Cause: The	August 17, 2004	Probable Cause: The were contributing factor	August 21, 2004	Probable Cause: The conditions, and the pre-	August 24, 2004	Probable Cause: Inade

On-Demand Part 135 Accidents in Calendar Year 2004

,				reflight planning	ot's inadequate p	ions, and the pil	justy wind condit	were high and g	g to the accident	ctors contributin	takeoff-initial climb. Fa
Takeoff - Initial Climb	Loss of Control - In-flight	0	Serious	Substantial	Britten-Norman BN-2A	Airplane	Homer Air	Kodiak, AK	Passenger	N6522T	September 23, 2004
							is missing.	ed. The airplane	e is undetermine	son for occurrenc	Probable Cause: Rea:
Unknown	Missing Aircraft	Q	Fatal	Destroyed	de Havilland DHC-2	Airplane	Harris Aircraft Services	Sitka, AK	Passenger	N712TS	September 20, 2004
he pilot's	ne accident was t	Contributing to the	alternate airport.	approach to an a	al control during	naintain direction	oilot's failure to m ne thunderstorm.	rvation and the p e weather, and tl	er due to fuel sta light into adverse	s of engine powe her briefing, his f	Probable Cause: A los failure to obtain a weat
Approach	In-flight Encounter with Weather	0	Minor	Substantial	Cessna 401	Airplane	Telesys Transair	New Century, KS	Cargo	N408TE	September 18, 2004
ere; the	pilot. Factors we	aft control by the	quent loss of aircn	on and a subsec	oatial disorientati	itude gyro and s	n inoperative att condition.	that resulted in a dark night	e vacuum pump t nditions, and the	iotal failure of the leteorological co	Probable Cause: The prevailing instrument m
Descent	Loss of Control	~	Fatal	Destroyed	Piper PA-32R- 300	Airplane	San Antonio Piper	Rachel, TX	Cargo	N6209J	September 9, 2004
				et runway.	factor was the we	ay remaining. A	nsufficient runwa	the takeoff with i	lecision to abort	oilot's improper d	Probable Cause: The
Takeoff - Aborted	Overrun	0	None	Substantial	Cessna 402C	Airplane	Race City Air	Charleston, WV	Cargo	N5774C	September 8, 2004
								etermined.	for reasons und	t main tire failure	Probable Cause: Righ
Takeoff - Roll/Run	Airframe/Comp	0	None	Substantial	Gates Learjet 25B	Airplane	American Jets	Colorado Spring, CO	Passenger	N47MR	September 4, 2004
intributing to	g roll. A factor co	during the landin	ng gear collapse .	juent main landi	rock and subsec	a collision with a	/hich resulted in	ain for landing, w	if unsuitable tern	oilot's selection c , uneven terrain.	Probable Cause: The the accident was rough
Landing - Roll	On Ground/Water Encounter with Terrain/Water	0	None	Substantial	Piper PA-18	Airplane	40 Mile Air	Paxson, AK	Passenger	N8597D	August 26, 2004
Phase of Flight	First Occurrence	Total Fatalities	Highest Injury	Damage to Aircraft	Aircraft Type	Category	Operator of Aircraft	Location	Type of Operation	Registration Number	Date

On-Demand Part 135 Accidents in Calendar Year 2004

Phase of Fligh	Approach - Circling (IFR)	ns were below	Landing - Roll	ees.	Approach - VFR Pattern - Final Approach	the water.	Cruise - Normal	on with the		id uneven	Landing		Approach - IAF To FAF/Outer Marker (IFR)	
First Occurrence	In-flight Collision with Terrain/Water	weather conditio	On Ground/Water Collision with Object	accident were tr	Loss of Engine Power	e helicopter into	In-flight Encounter with Weather	an inflight collisio		vith barricades a	In-flight Collision with Object		In-flight Collision with Object	with a building.
Total Fatalities	0	approach when	0	sociated with the	0	e pilot ditching th	-	craft control, and	0	ng in a collision w	0		0	sequent collision
Highest Injury	Serious	on to execute the	None	roll. A factor as	None	ich resulted in th	Fatal	s), his loss of airc	None	of service, resultin	None	ee.	None	n height and sub
Damage to Aircraft	Substantial	improper decisio	Substantial	uring the landing	Destroyed	ulf of Mexico, wh	Destroyed	nd thunderstorm	Substantial	as listed as out o	Substantial	ades striking a tr	Substantial	elow the decisio
Aircraft Type	Cessna 208B	s were the pilot's	de Havilland DHC-2	sion with trees d	Bell 206L	olatform in the G	Britten-Normar BN-2A-27	er (low ceilings a	Cessna 208B	for takeoff that w	Eurocopter France AS- 350B2	the main rotor bl	Beech 99A	mature descent b
Category	Airplane	intributing factor	Airplane	n on-ground colli	Helicopter	o land on an oil l	Airplane	unter with weath	Airplane	ion of a runway	Helicopter	vhich resulted in	Airplane	esulted in a prer
Operator of Aircraft	Eagle Air Cargo	g maneuver. Co	Susitna Air Service	ich resulted in ar	Panther Helicopters	e on short final t	Air Charter, DBA Air Flamenco	an inflight encou	Planemasters	ubsequent select	Era Aviation	t while landing, w	Alpine Air	ocedure, which r
Location	Gwinner, ND	during the circlin	Willow, AK	landing area, wh	Gulf of Mexico	ned reasons whil	Vega Baja, PR	which resulted in	Decatur, IL	ration, and his su	Ketchikan, AK	ce from an object	Billings, MT	lent approach pr
Type of Operation	Cargo	naintain altitude) conditions.	Passenger	of an unsuitable l	Passenger	er for undetermir	Cargo	nflight planning v	Cargo	e preflight prepa	Passenger	naintain clearand	Cargo	ollow the instrum
Registration Number	N7392B	pilot's failure to r light (dark night)	N1018D	pilot's selection	N34CA	ss of engine pow	N902GD	pilot's improper i lled descent.	N276PM	pilot's inadequat	N166EH	pilot's failure to r	N955AA	pilot's failure to f
Date	September 23, 2004	Probable Cause: The minimums and the low	September 24, 2004	Probable Cause: The	September 29, 2004	Probable Cause: A los	September 29, 2004	Probable Cause: The ocean during uncontrol	September 29, 2004	Probable Cause: The terrain during takeoff.	October 12, 2004	Probable Cause: The	October 17, 2004	Probable Cause: The

On-Demand Part 135 Accidents in Calendar Year 2004

Phase of Flight	Cruise - Normal	ation, and	Cruise		Cruise	actor was the	Approach - FAF/Outer Marker To Threshold (IFR)		Taxi			us terrain. A and DoD ocating	Takeoff
First Occurrence	Loss of Engine Power(Total) - Mech Failure/Malf	earings, oil starve	Loss of Engine Power		Airframe/Comp onent/System Failure/Malfunc tion	A contributing f	In-flight Collision with Object	ent approach.	On Ground/Water Collision with Obiect			n with mountain / policies and F/ r's lack of flight-l	On Ground/Water Encounter with Weather
Total Fatalities	0	al of the main be	0		0	ned during flight.	0	ring the instrume	0		9	e inflight collisio ered to company was the operato	ю
Highest Injury	Minor	rotation of sever	Serious		Minor	ment door unlatch	None	th the runway du	None	ea at night.	Fatal	nich resulted in the flight crews adh flight crews adh f the passengers	Fatal
Damage to Aircraft	Destroyed	easons, causing	Destroyed		Substantial	aggage compartr	Substantial	visual contact wi	Substantial	onmovement are	- Destroyed	ain clearance, wh to ensure that the e death of one of	Destroyed
Aircraft Type	Cessna T210N	or undetermined	Bell 206B		Bell 206L1	ades, after the b	Swearingen SA226TC	e clearance after	Beech 99	vhile taxing in a r	CASA 212-200 CC	in adequate terraperator's failure	Canadair CL- 600-2A12
Category	Airplane	nkcase halves fo terrain.	Helicopter		Helicopter	h the tail rotor bl	Airplane	naintain obstacle	Airplane	from obstacles v	Airplane	failure to mainta te of flight, the o of the operator. (remote sites.	Airplane
Operator of Aircraft	Flight Express	retting of the crai	Rotorcraft Leasing		Air Evac Life Team, DBA Air Evac	ng in contact wit	Transportation Systems, DBA Western Airlines	nd his failure to r	Ameriflight	ntain clearance	Presidential Airways	ird route and his fly a defined rou A and the DoD o ons capability at	Air Castle, DBA Hop-A-Jet
Location	Raymond, MS	vas initiated by fi contributing facto	S.Timbelier 187, GM	nined reasons.	Sapulpa, OK	of a blanket comi cident.	Boise, ID	ired glidepath, ar	Phoenix, AZ	ind failure to mai	Bagram, Afghanistan	o fly a nonstanda wes to file and to ersight by the FA ted communicati	Montrose, CO
Type of Operation	Cargo	ne power which v inecting rods. A	Passenger	wer for undeterr	Passenger	drive as a result o	Cargo	naintain the requ	Cargo	e visual lookout a	Passenger and Cargo	ppriate decision tr quire its flight cre to f in-country ov mitigate the limi	Passenger
Registration Number	N6108Y	otal loss of engi everal of the con	N496RL	oss of engine po	N1075P	oss of tail rotor o lat prevailed at th	N162WA	oilot's failure to n	N1049C	oilot's inadequate	N960BW	captain's inappro ttor's failure to re ons, and the lack ire to adequately	N873G
Date	October 27, 2004	Probable Cause: The subsequent failure of subsequent	November 5, 2004	Probable Cause: The	November 9, 2004	Probable Cause: The " "dusk" light condition th	November 9, 2004	Probable Cause: The	November 19, 2004	Probable Cause: The	November 27, 2004	Probable Cause: The Factors were the opera Factors were the opera Federal safety regulatic procedures and its fail.	November 28, 2004

On-Demand Part 135 Accidents in Calendar Year 2004

	Number	Operation	Location	Operator of Aircraft	Category	Aircraft Type	Damage to Aircraft	Highest Injury	Total Fatalities	First Occurrence	Phase of Fligh
Probable Cause: The takeoff with upper wir conditions.	e flight crew's failu g contamination tl	re to ensure that hat induced the s	the airplane's wi	ngs were free of and collision with	ice or snow con the ground. A fe	tamination that a actor contributing	ccumulated while to the accident	e the airplane wa was the pilots' lac	s on the ground, ck of experience	which resulted i flying during win	ו an attempted ter weather
November 30, 2004	N941MA	Cargo	Philadelphia, PA	Epps Air Service	Airplane	Mitsubishi MU- 2B-60	Substantial	None	0	On Ground/Water Collision with Object	Takeoff - Aborted
Probable Cause: The takeoff roll.	failure of the gro	und controller to	coordinate the ru	inway crossing of	f a maintenance	tug, with the loca	al controller, whic	ch resulted in a g	round collision w	ith an MU-2 airp	ane during it's
December 6, 2004	N25SA	Cargo	Bellevue, ID	Mountain Bird, DBA Salmon Air	Airplane	Cessna 208B	Destroyed	Fatal	N	Loss of Control - In-flight	Approach - FAF/Outer Marker To Threshold (IFR)
Probable Cause: The	e pilot's failure to n	naintain aircraft c	ontrol while on a	pproach for land	ing in icing cond	itions. Inadequat	te airspeed was	a factor.			
December 7, 2004	N54316	Cargo	Vandalia, OH	Tiffin Aire	Airplane	Piper PA-31- 350	Destroyed	Fatal	-	In-flight Collision with Object	Approach
Probable Cause: The conditions.	e pilot's failure to n	naintain adequate	e altitude\clearan	nce while on appr	oach, which resi	ulted in an in-fligt	nt collision with t	ees. Factors in t	the accident were	e the fog and lo	/ ceiling
December 7, 2004	N592DM	Cargo	Flagstaff, AZ	Distribution Management Corp, DBA Aero Charter and Transport (Char-Trans)	Airplane	Cessna T310R	Destroyed	Fatal	.		
Probable Cause: The snow contamination the ground.	e pilot's decision to nat accumulated v	o attempt flight int while the airplane	to known advers . was on the grou	e weather conditi ind, which resulte	ions beyond the	capability of the a	airplane and his pper wing contan	failure to ensure nination that indu	that the airplane' ced a subsequer	's wings were fre nt stall/mush and	e of ice and/or a collision with
December 10, 2004	N538EA	Cargo	Englewood, CO	Flight Line	Airplane	Mitsubishi MU- 2B-60	Destroyed	Fatal	2	Loss of Engine Power	Takeoff - Initial Climb
Probable Cause: The the precautionary shu	e pilot's failure to n tdown of the left e	naintain minimum ingine for undeter	r controllable airs rmined reasons.	speed during the	night visual app	roach resulting in	a loss of contro	l and uncontrolle	d descent into ter	rrain. A contribu	ting factor was
December 10, 2004	N648KA	Passenger	Bay View, TX	Charter 1	Airplane	Beech BE-200	Destroyed	None	0	Loss of Control - In-flight	Takeoff - Initial Climb
Probable Cause: The	pilot's failure to n	naintain direction	al control as resu	ult of his imprope	r runway selectio	on for takeoff. A	contributing fact	or was the prevai	iling right quarter	ing tailwind.	
December 15, 2004	N792FC	Passenger	Utopia, AK	Warbelows Air Ventures	Airplane	Piper PA-31- 350	Substantial	None	0	Overrun	Landing - Roll

On-Demand Part 135 Accidents in Calendar Year 2004

Phase of Flig.	oilot's inadequate	Hover - In Ground Effect	ne pilot's lack of
First Occurrence	cident are the p	In-flight Collision with Object	e for landing, th
Total Fatalities	ated with the ac	-	facilities availabl
Highest Injury	. Factors associ	Fatal	the inadequate t
Damage to Aircraft	g the landing roll	Destroyed	ting factors were
Aircraft Type	an overrun durin	Bell 407	anding. Contribu:
Category	hich resulted in	Helicopter	ianeuvering for Ia 1.
Operator of Aircraft	proach to land, w	Omni Energy Services	ry object while m offshore platform
Location	while on final ap	Ship Shoal 130E, GM	e with a stationa nal status of the
Type of Operation	distance/speed	Passenger and Cargo	naintain clearanc and the operatio
Registration Number	oilot's misjudged 1 a gusty tailwinc	N976AA	bilot's failure to m
Date	Probable Cause: The p weather evaluation, and	December 17, 2004	Probable Cause: The print prin

APPENDIX B: DEFINITIONS OF TERMS USED IN THE REVIEW

Air Carrier Operations

Air carriers are generally defined as operators that fly aircraft in revenue service. The *Review of 2004 Aircraft Accident Data: U.S. Air Carrier Operations* covers accidents involving aircraft operated by U.S. air carriers under Title 14¹ Parts 121 and 135 of the *Code of Federal Regulations* (CFR). This review does not discuss general aviation aircraft,² foreign-operated aircraft, ultralight vehicles, experimental aircraft, and commercial space launches.

Part 121 Operations

Part 121 operations are any scheduled or non-scheduled passenger-carrying operations that adhere to regulations that limit operations to controlled airspace and controlled airports for which specific weather, navigational, operational, and maintenance support services are available. These operations usually include operators that fly large transport-category aircraft. An operation is scheduled if an air carrier or operator offers in advance the departure location, departure time, and arrival location.³ As a result, "Part 121" typically applies to major airlines and cargo carriers that fly large transport-category aircraft serving large airports. The operating rules for scheduled and nonscheduled Part 121 operators are generally the same.

Part 135 Operations

Part 135 operations must adhere to requirements that are similar to those of Part 121 (with some notable differences with respect to aircraft and airport characteristics, and to crew training and experience). However, Part 135 operations are allowed to service rou tes to smaller airports that do not have the weather, communications, and navigational capabilities required of the larger airports serving Part 121 operations. Part 135 typically applies to commercial carriers flying smaller jet and turboprop aircraft commonly referred to as commuter airlines (*scheduled* Part 135) and air taxis (*on-demand* Part 135).

¹ Title 14 is also known as the *Federal Aviation Regulations* (FAR).

² A separate review, published annually by the Safety Board, summarizes accident statistics for these aircraft.

³ Title 14 Code of Federal Regulations (CFR) Part 119.3.

In March 1997, the regulations defining Part 121 operations changed to include scheduled aircraft with more than 10 seats. Previously, scheduled aircraft with fewer than 30 passenger seats were operated under Part 135. As a result, after 1997, most carriers once popularly known as "commuters" began operating as Part 121 flights.

Scheduled Part 135 Operations

According to 14 CFR Part 119.3, a *scheduled* operation is any "passengercarrying operation for compensation or hire conducted by an air carrier or commercial operator for which the certificate holder or its representative offers in advance the departure location, departure time, and arrival location." Scheduled Part 135 carriers typically fly aircraft with single/twin turbine engines or single/ twin piston engines. Such carriers are more likely to fly short routes and are concentrated for the most part in Alaska.

On-Demand Part 135 Operations

An *on-demand* Part 135 operation is any operation for compensation or hire for which the departure location, departure time, and arrival location are negotiated with the customer. Customers can charter an entire aircraft or book a single seat on an air taxi. The FAA estimates the number of on-demand Part 135 operators at about 3,000; of those operators, approximately 2,500 offer service in airplanes and 500 offer service in helicopters.⁴ On-demand Part 135 air carriers are typically characterized as offering one of three types of services: air taxi or charter; air tour; or air medical. Historically, on-demand Part 135 operations represent about half of the air carrier fleet and account for about 15% of all air carrier flight hours.

⁴ Accurate data for on-demand Part 135 operators and aircraft are difficult to obtain. The figures cited in this review are from *Chartering an Aircraft: A Consumer Guide* (Washington, DC: Federal Aviation Administration, Office of Public Affairs). The 2000 *General Aviation and Air Taxi Activity* (*GAATAA*) *Survey*, shows a total of 4,000 air taxi and air tour aircraft (not separated into airplanes and helicopters) in Table GA 00 1-3.

Its *on-demand* nature is the important characteristic of this type of operation. On-demand Part 135 operators offer charter or air taxi flights on a flexible schedule and carry passengers or cargo (and in some cases, both) to a variety of airports that are not usually serviced by scheduled airlines.⁵ An on-demand operation can serve corporate customers who need a flexible schedule but do not wish to support their own corporate flight department. On-demand Part 135 operations also include medical evacuation flights when a patient is on board the aircraft, and helicopter flights serving offshore drilling platforms in the Gulf of Mexico. On-demand Part 135 operations are evenly distributed throughout the United States and include both short and long routes that serve the specific needs of charter and air taxi customers. On-demand Part 135 aircraft range from single-engine piston aircraft to large corporate jets that are typically smaller than those used in Part 121 operations.

Safety Board Severity Classification of Part 121 Accidents

Since 1997, the Safety Board has used a classification system for Part 121 and other air carrier accidents based on accident severity. Developed in response to a congressional requirement,⁶ the system uses classifications that characterize both injury and damage. Definitions for level of injury and level of damage in Part 121 accidents are the same as those used to classify Part 135 accidents. The definitions of Safety Board Severity Classifications for Part 121 accidents are provided below:

Major	 An accident in which at least one of the conditions is met: Part 121 aircraft was destroyed, or There were multiple fatalities, or There was one fatality and a Part 121 aircraft was substantially damaged.
Serious	 An accident in which at least one of the conditions is met: There was one fatality without substantial damage to a Part 121 aircraft, or There was at least one serious injury and a Part 121 aircraft was substantially damaged.

⁵ FARs restrict on-demand Part 135 operations to passenger-carrying operations conducted as a public charter; scheduled passenger-carrying operations of less than five round trips per week on at least one route between two or more points according to the published flight schedules; and all-cargo operations conducted with airplanes having a payload capacity of 7,500 pounds or less, or with rotorcraft. A final rule change to the FARs effective November 17, 2003 (*Federal Register*, vol. 68, no. 180, September 17, 2003, pp. 54520-54588), concerning fractional ownership programs (which heretofore operated under Part 91) may significantly affect on-demand Part 135 operations. The rule change may require some fractional ownership programs to operate as if they were certified as on-demand Part 135.

⁶ The classification system was introduced in 1997 as a requirement of the FAA Reauthorization Act of 1996 (and put into effect by Public Law 104-264, Sec. 407; amendment to *United States Code*, Title 49, Subtitle II, Chapter 11, Section 1119) for the Safety Board to provide "clearer descriptions of accidents associated with air transportation, including a more refined classification of accidents which involve fatalities, injuries, or substantial damage and which are only related to the operation of an aircraft." Before 1997, accident severity was characterized in terms of injuries (fatal, serious, minor, or none) or aircraft damage (destroyed, substantial, minor, or none).

Appendix B	53 Annual Review of Aircraft Accident Data
Injury	A nonfatal accident with at least one serious injury and without substantial damage to an aircraft.
Damage	An accident in which no person was killed or seriously injured, but in which any aircraft was substantially damaged.

Safety Board Classification of Part 135 Accidents

Like Part 121 accidents, Part 135 accidents (both scheduled and on-demand) are classified by highest *level of injury* (fatal, serious, minor, or none) and *level of aircraft damage* (destroyed, substantial, minor, or none), as summarized below.

Definitions for Level of Injury

Fatal	Any injury that results in death within 30 days of the accident.
Serious	Any injury which:
	(1) requires hospitalization for more than 48 hours, commencing within 7 days from the date the injury was received;
	(2) results in a fracture of any bone (except simple fractures of fingers, toes, or nose);
	(3) causes severe hemorrhages, nerve, muscle, or tendon damage;
	(4) involves any internal organ; or
	(5) involves second- or third-degree burns, or any burns affecting more than 5% of the body surface.
Minor	Any injury that is neither fatal nor serious.
None	No injury.

Definitions for Level of Aircraft Damage

Destroyed	Damage due to impact, fire, or in-flight failures to an extent not economically repairable.
Substantial	Damage or failure which adversely affects the structural strength, performance, or flight characteristics of the aircraft, and which would normally require major repair or replacement of the affected component. Engine failure or damage limited to an engine if only one engine fails or is damaged, bent fairings or cowling, dented skin, small puncture holes in the skin or fabric, ground damage to rotor or propeller blades, and damage to landing gear, wheels, tires, flaps, engine accessories, brakes, or wingtips are not considered "substantial damage" for the purpose of this part.
Minor	Any damage that neither destroys the aircraft nor causes substantial damage.
None	No damage.

APPENDIX C: HOW ACCIDENT DATA IN THE REVIEW ARE COLLECTED AND ANALYZED

National Transportation Safety Board aircraft accident data reviews present accident data in two ways: by the number of accidents and by accident rate. For Part 121 and scheduled Part 135 operations, accident rates are calculated using three flight activity measures: flight hours, departures, and miles flown. Appendix C describes the data collection process, how those data are coded, and how the flight activity measures are compiled and used to calculate accident rates.

Accident Data: The Safety Board's Investigative Process

The Safety Board investigates every civil aviation accident that occurs in the United States. It also provides investigators to serve as U.S. Accredited Representatives, as specified in international treaties and agreements, for aviation accidents that occur overseas and that involve aircraft registered in the U.S. or aircraft or major components of U.S. manufacture.¹ Investigations are conducted by Safety Board Headquarters staff based in Washington, D.C., or by staff based in one of the regional offices.

Although the Safety Board investigates all civil aviation accidents that occur on U.S. soil (including those involving domestic and foreign operators), the *Review* of 2004 Aircraft Accident Data: U.S. Air Carrier Operations describes accidents that occur among U.S.-operated aircraft in all parts of the world.

¹ For more detailed information about the criteria for Safety Board investigation of an aviation accident or incident, see Title 49 *Code of Federal Regulations* (CFR) 831.2.

NATIONAL TRANSPORTATION SAFETY BOARD REGIONAL OFFICES



The Safety Board's Aviation Accident/Incident Database

The Safety Board maintains the Accident/Incident Database, the government's official repository of aviation accident data and causal factors for civil aviation accidents. The database was established in 1962 by the Safety Board's predecessor agency, the Civil Aeronautics Board, and approximately 1,900 new event records are added each year. Each record contains data about the aircraft, environment, injuries, sequence of accident events, and other topics. The database is available to the public at <ftp://www.ntsb.gov/avdata/>. A database query tool is also available at <http://www.ntsb.gov/ntsb/query.asp#query_start> to search for sets of accidents using such information as date, location, and category of aircraft.

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The Safety Board's database is primarily composed of aircraft accidents. An "accident" is defined in 49 CFR Part 830.2 as -

an occurrence associated with the operation of an aircraft which takes place between the time any person boards the aircraft with the intention of flight and all such persons have disembarked, and in which any person suffers death or serious injury, or in which the aircraft receives substantial damage.²

The database also contains fields for documenting selected aviation "incidents," defined in 49 CFR Part 830.2 as "an occurrence other than an accident, associated with the operation of an aircraft, which affects or could affect the safety of operations."

During an investigation, Safety Board investigators collect information from a variety of sources, including the aircraft crew, the Federal Aviation Administration (FAA), manufacturers, and witnesses. Investigators use the Board's Accident Data Management System (ADMS) to document those data in the Accident/Incident Database, which contains five types of data:

- Factual information that documents the accident situation.
- Occurrence codes to document what happened during an accident.
- Phase-of-flight codes to designate when each occurrence took place.
- Explanatory causes, factors, and findings to identify the cause-andeffect relationships that help explain why the accident happened.
- Narrative data that describe the accident in natural language and state the probable cause of the accident.

Factual Information. Investigators enter information in the database that describes the accident aircraft, crew and passengers, and accident environment. These data typically include aircraft type, make and model, aviation-related demography of flight and cabin crew, weather conditions, and accident site details.

Occurrence Data. The circumstances of an accident are documented in the Safety Board's accident report as accident "occurrences" within a "sequence of events." As stated above, occurrence data indicate *what* happened during the accident. A total of 54 occurrence codes³ are available to describe the events for any given accident. Because aviation accidents are rarely limited to a single event, each accident is coded as a sequence (that is, occurrence 1, occurrence 2, etc.), with as many as five different occurrence codes. For accidents that involve more than one aircraft, the list of occurrences is unique to each aircraft.

² The definitions of a "death" (fatality), "serious injury," or "substantial damage" are presented in Appendix B.

³ Two of the codes, "missing aircraft" and "undetermined," do not represent operational events.

Occurrence data do not include any information about why an accident may have happened; the first occurrence can instead be considered the first observable link in the accident chain of events. First occurrence data are used with phase-offlight data to characterize the initiating event in an accident sequence.

Phase-of-Flight Data. Investigators use phase-of-flight codes to describe *when* an occurrence takes place in the chronology of flight. These 50 distinct codes are classified into six major categories describing typical flight operations: takeoff or climb, approach or landing, maneuvering or hovering, cruise or descent, standing, and taxiing. Each category contains more specific detail about that phase of flight; for example, the category "standing" includes standing with engines operating, standing with engines not operating, and standing while starting engines.

Findings, Factors, and Probable Cause Data. In addition to coding accident occurrences and phase-of-flight data, the Safety Board determines probable cause. The objective of this determination is to discern the cause-and-effect relationships in the accident sequence. This could be described as *why* the accident happened. In determining probable cause, the Safety Board considers all facts, conditions, and circumstances associated with the accident. Within each accident occurrence, any information that helps explain why that event happened is designated as either a "cause" or "factor." The term "factor" is used to describe situations or circumstances that contribute to the accident cause. In addition are findings that provide additional information of interest to the investigation. The details of probable cause are coded as the combination of all causes, factors, and findings associated with the accident. Just as accidents often include a series of events, several causes and factors can help explain why an accident occurred. For this reason, a single accident report can include multiple cause and factor codes. Hundreds of unique codes are available to document probable cause information. These codes have been grouped into three broad cause/factor categories: aircraft, environment, and personnel.

Narrative Data. Natural language textual descriptions of the accident and accident probable cause are maintained in the database and can be retrieved with other specific information about the accident.

The five types of data can also be related to the factual and analysis components of an accident investigation. The factual information and the narratives describing the accident represent the encoding in the database of the factual components of the investigation. The narrative describing the probable cause, and the occurrence codes, phase-of-flight codes, and causes, factors, and findings, represent the encoding of the analysis.

Shortly after completing the on-scene investigation, investigators submit a preliminary factual report containing limited information about the accident or incident, such as date, location, aircraft operator, and type of aircraft. Once investigators have finished gathering and compiling information, they submit a factual report. After the investigation is complete, a final report is issued, which includes an analysis of the factual information, statement of probable cause and other contributing factors, and, if appropriate, a list of recommendations. For major accident investigations, the probable cause is approved by the five Members of the Safety Board or their designees; for general aviation accident investigations, approval authority may be delegated to the Director of Aviation Safety. Information about the accident and the investigation is available to the public after approval by the Safety Board Members or their designees.

Accident Rate Data: Compiling Aircraft Flight Activity

All Part 121 and scheduled Part 135 carriers are required by regulation to report revenue flight activity⁴ data to the Department of Transportation,⁵ while on-demand Part 135 carriers are not. As a result, accident data in this review – and the method used to calculate accident rates – differ depending on the type of operation.

Part 121 and scheduled Part 135 flight activity data, including flight hours, number of departures, and miles, are maintained by the Bureau of Transportation Statistics (BTS). These data are aggregated by the FAA's Systems Process Audit staff (AFS-40) to produce annual reports of flight activity. The flight activity measures are based on a full census of the active Part 121 and scheduled Part 135 fleet.

In contrast, flight activity data for on-demand Part 135 operations are estimated using the voluntary *General Aviation and Air Taxi Activity and Avionics* (*GAATAA*) *Survey*, which is compiled annually by the FAA. The *GAATAA Survey* was established in 1978 to gather a sampling of information from owners of general aviation and on-demand Part 135 aircraft. The information includes flight hours, avionics, base location, and use, but does not include miles flown or number of departures. To conduct the survey, the FAA selects registered aircraft from its Civil Aviation Registry using a stratification procedure based on aircraft type and geographic region. Note that the small proportion of on-demand Part 135 aircraft in the survey, combined with low survey response rates, and the fact that the survey goes to aircraft owners rather than operators, results in an imprecise activity estimate.

⁴ Activity data include revenue aircraft hours, revenue aircraft departures, revenue aircraft miles flown, and several others.

⁵ Part 121 operators report activity monthly using Traffic Reporting System Form 41, Schedules T-100 and T-100(f), and quarterly using Scheduled Part 135 Operators Report, U.S. Bureau of Transportation Statistics (BTS) Form 298-C, Schedules A-1 and T-1.

Once GAATAA Survey data are compiled, the FAA estimates flight hours, which the Safety Board includes in its annual reviews. Prior to 2002, the FAA estimated flight hours based strictly on GAATAA Survey data. In 2002, the FAA changed its estimating method and revised its flight-hour estimates for on-demand Part 135 operations for 1992–2000. The revised activity estimate uses calculations that are based on the number of aircraft assumed to operate on-demand operations⁶ and the average number of flight hours reported on the GAATAA Survey. FAA's flight-hour estimates as revised for on-demand Part 135 flight operations are substantially higher than they would have been using the previous method. For example, before the FAA changed its estimating method, the flight-hour estimate for the year 2000 would have been 2,430,000; estimated using the revised method, it is 3,552,881, an estimate that is 46.2% higher. This change in estimated flight activity results in a consistently lower accident rate calculation for the years 1992-2004. The change is so dramatic that the Safety Board maintains on its website⁷ a comparison of flight-hour estimates for each year using both estimating methods. This review uses the revised activity measures for on-demand Part 135 operations.

The only flight-activity measure that is common for Part 121, scheduled Part 135, and on-demand Part 135 operations is flight hours. Although the number of departures is available for Part 121 and scheduled Part 135 operations, the flight-hour-per-departure rates for those operations differ greatly. Accordingly, this review calculates accident rates for Part 121 and scheduled Part 135 operations using the number of flight hours and departures. The number of departures or miles flown is not available for on-demand Part 135 operations and cannot therefore be used to calculate rates for those operations.

Prior to the 1998 review, activity rates were presented in units of hundredthousands for flight hours and departures and in millions for miles flown. Because of an increase in activity and a decrease in accident numbers, and to facilitate interpretation of rate data, this review now presents aircraft activity data in units of millions for flight hours and departures and billions for miles flown; accident rates are calculated using flight hours and number of departures only.⁸ Any comparisons with Safety Board data published before the 1998 review should take this change into account.

⁶ Data are derived from the FAA's Vital Information Subsystem (VIS), a database used to track commercial aircraft operating certificates.

⁷ See table 9a at <<u>http://www.ntsb.gov/aviation/Table9a.htm</u>>.

⁸ From U.S. Bureau of Transportation Statistics (BTS), 2004 National Transportation Statistics, Table 2-9 for Part 121 Operations, Table 2-10 for Scheduled Part 135 Operations, and Table 2-13 for On-Demand Part 135 Operations.

APPENDIX D

Characteristics of the Air Carrier Fleet

The number of major air carriers did not change greatly between 1995 and 2003, ranging from 11 in 1995 to 14 in 2003 (table D1). However, the number of other carriers (including national, large regional, and medium regional) decreased after 1995 from a peak of 85.

	1996	1997	1998	1999	2000	2001	2002	2003	2004
Major Air Carriers	12	13	13	13	15	15	15	14	14
Other Air Carriers	84	83	83	81	76	72	68	66	69
Total	96	96	96	94	91	87	83	80	83

Table D1: Number of Air Carriers, 1996 – 2004¹

The number of air carrier aircraft in the fleet increased 15% from 1994 to a peak of 8,497 in 2001 (table D2). All of the increase was in turbojets, which increased almost 40% in that period, while the number of turboprop airplanes, piston airplanes, and helicopters declined.

¹ BTS, National Transportation Statistics, Table 1-2 (April 2007). Air carrier groups are categorized based on their annual operating revenues as major, national, large regional, and medium regional. The thresholds were last adjusted July 1, 1999, and the threshold for major air carriers is currently \$1 billion. The other air carrier category contains all national, large regional, and medium regional air carriers.

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Fixed Wing	7,293	7,357	7,482	7,994	8,106	8,016	8,370	8,161	8,144	8,150
Turbojet	4,832	4,922	5,108	5,411	5,630	5,956	6,296	6,383	6,523	6,691
Turboprop	1,713	1,696	1,646	1,832	1,788	1,475	1,494	1,250	1,123	984
Piston	748	739	728	751	688	585	580	528	498	475
Helicopter	118	121	134	117	122	39	127	33	32	36

Table D2: Air Carrier Aircraft (Characteristics.	$1995 - 2004^{2}$
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Between 1990 and 2000, air carrier passenger miles increased 49.2%, and the average number of miles flown per aircraft increased 12.8%. Similarly, perpassenger-mile revenues for domestic scheduled air carriers increased steadily over the last two decades, with a record average high of 14.6 cents per mile in 2000.

The number of enplanements is another indicator of the aviation environment. In 2004, 655 million passengers boarded airplanes at U.S. airports. Figure D1 lists the number of enplanements at the top 20 airports in the United States in 2004.³ As in previous years, Hartsfield Atlanta International Airport had the highest traffic volume with 40.4 million enplanements.

² BTS, National Transportation Statistics, Table 1-13 (June 2006).

³ BTS, National Transportation Statistics, Table 1-41 (December 2006).



Figure D1. Enplanements (Millions) 2004 Top 20 U.S. Airports FPP

The latest figures for the number of jet transport aircraft shipments show a cyclical pattern in the period 1994 through 2003 (see figure D2); total deliveries to U.S. and foreign customers peaked in 1999.⁴ Shipments to U.S. customers peaked in 2001, with shipments in 2002 down 44% from that year. An average of 48% of all shipments went to U.S. customers from 1994 through 2003, with a low of 39% in 1994 and a high of 69% in 2001. The least number of aircraft were shipped in 1995 (256 to all customers), and the most were shipped in 1999. The overall increase in aircraft shipments after 1996 was accompanied by more shipments to U.S. customers and a steady decrease in shipments to foreign customers.



Figure D2. Number of Jet Transport Aircraft Shipments 1994-2003

⁴ Includes 707, 737, 747, 757, 767, 777, MD-11, MD-80, MD-90, MD-95, DC-8, DC-9, DC-10, and L-1011. From Aerospace Industries Association Web site <u>www.aia-aerospace.org/stats/aero_stats/aero_stats.cfm</u>. Data are from Series 21, April 18, 2006.